Postal Regulatory Commission Submitted 9/2/2011 12:00:00 PM Filing ID: 75228 Accepted 9/2/2011

BEFORE THE POSTAL REGULATORY COMMISSION WASHINGTON, D.C. 20268-0001

In the Matter of:
Prairie Hill Post Office
Prairie Hill, Texas

Docket No. A2011-50

UNITED STATES POSTAL SERVICE NOTICE OF FILING (September 2, 2011)

By means of Order No. 820 (August 22, 2011), the Postal Regulatory

Commission docketed correspondence from a customer of the Prairie Hill, Texas Post

Office, assigning PRC Docket No. A2011-50 as an appeal pursuant to 39 U.S.C. §

404(d). That Order, at page 2, set September 2, 2011 as the date by which "[t]he Postal Service shall file the administrative record regarding this appeal" or file any responsive pleading. This pleading responds to that directive.

The Postal Service is today filing the electronic version of the administrative record concerning the Final Determination to Close the Prairie Hill, TX Post Office and Extend Rural Route Service.

Respectfully submitted,

UNITED STATES POSTAL SERVICE By its attorneys:

Anthony F. Alverno Chief Counsel, Global Business

Michelle A. Windmueller

475 L'Enfant Plaza, S.W. Washington, D.C. 20260-1137 (202) 268-2064; Fax -6279 michelle.a.windmueller@usps.gov

	PRAIRIE HILL Docket: 1378322 - 76678	
		Entered
ltem Number	Document Description	into Record
1	Request/approval to study for discontinuance	02/03/11
	Notice (if appropriate) to Headquarters of suspension	N/A
3	Notice (if appropriate) to customers/district personnel of suspension	N/A
4	Highway map with community highlighted	02/24/11
	Eviction notice (if appropriate)	02/04/11
	Building inspection report and original photos of building deficiencies (if appropriate)	02/24/11
	Post Office and community photos	02/25/11
	PS Form 150, Postmaster Workload Information	02/25/11
	Worksheet for calculating work service credit	02/24/11
	Window transaction record	02/23/11
	Record of incoming mail	02/23/11
	Record of dispatched mail	02/23/11
	Administrative postmaster/OIC comments	02/24/11
	Inspection Service/local law enforcement vandalism reports	02/08/11
	Post Office fact sheet	04/05/11
	Community fact sheet	02/24/11
	Alternate service options/cost analysis	02/24/11
	Form 4920, Post Office Fact Sheet	04/11/11
	Recomendation and Service Replacement Type	02/25/11
	Questionnaire instruction letter to postmaster/OIC	03/10/11
	Cover letter, questionnaire, and enclosures	03/07/11
	Returned customer questionnaires and Postal Service response letters	04/08/11
	Analysis of questionnaires	03/18/11
	Community meeting roster	03/18/11
	Community meeting analysis Community meeting letter (Need to set before questionnaire if not held before)	03/18/11
	Petition and Postal Service response letter (If appropriate)	N/A
	Congressional inquiry and Postal Service response letter (if appropriate)	N/A
	Proposal checklist	04/11/11
	District notification to Government Affairs	04/18/11
	Instructions to postmaster/OIC to post proposal	04/18/11
	Invitation for comments exhibit	04/18/11
	Proposal exhibit	06/21/11
	Comment form exhibit	06/21/11
	Instructions for postmaster/OIC to remove proposal	05/03/11
	Round-date stamped proposals and invitations for comments from affected offices	06/21/11
	Notification of taking proposal and comments under internal consideration	06/21/11
	Proposal comments and Postal Service response letters	06/21/11
	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)	N/A
	Analysis of comments	08/29/11
	Revised proposal (If appropriate)	06/21/11
	Updated PS Form 4920 (if appropriate)	04/11/11
	Certification of record	08/26/11
44	Log of Post Office discontinuance actions	06/21/11
	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales	06/24/11
	Headquarters' acknowledgment of receipt of record	07/06/11
47	Final determination transmittal letter from Headquarters	07/08/11
	Instruction letter to postmaster/OIC on posting	07/13/11
	Round-date stamped final determination cover sheets	08/26/11
	Postal Bulletin Post Office Change Announcement	07/13/11
	Vice president, Delivery and Retail, instruction letter	07/08/11
52	Postal Regulatory Commission Appeal	08/26/11



02/03/2011

MANNY ARGUELLO DISTRICT MANAGER RIO GRANDE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 17th congressional district.

Post Office Name.	PRAIRIE HILL	
Zip+4 Code:	76678-9998	
EAS Level:	11	
Finance Number:	487285	
County:	Limestone	
Proposed Admin Office:	COOLIDGE PO	
ADMIN Miles Away:	11.0	
Near Office Name:	COOLIDGE PO	
Near Miles Away:	11.0	
Number of Customers:		
Post Office Box:	69	
General Delivery	0	
Rural Route (RR):	O	
Highway Contract Route (HCR):	0	
Intermediate RR:	0	
Intermediate HCR:	0	
City Delivery:	0	
Total Customers:	69	
ZIP Code Change:	Yes 🔲 NO 📝 ZIP Code	
The above office became vacant when	n the postmaster was promoted on 07/05/2007.	
operate as an independent Post Office	ris less than 2.0 hours daily thus performing belowed. Effective and regular service will continue via rularrier alleviating the need to travel to a Post office	ral route service
LOU KLEGIN Manager, Post Office Operations		
Approval to Study for Discontinuance	e:	
MANNY ARGUELLO		02/03/2011
DISTRICT MANAGER RIO GRANDE PFC		DATE

POSTAL SERVICE :				Dockect 1378322
1	NOTICE OF POST OF	FICE EMERGEN	CY SUSPENSION	
A. Office				
Name PRAIRIE HILL Area: SOUTHWEST		District:	State: TX RIO GRANDE PFC	Zip Code: <u>76678</u>
Congressional District: 17th		County:	Limestone	
EAS Grade: 11			Finance Number:	487285
Post Office:	Classified Station		Classified Branch	СРО

• There was no Emergency Supension for this office

Prepared by:	Ronald Lee	Dale:	04/12/2011
Tille:	RIO GRANDE PFC Post Office Review Coordinator		
Tele No:	(210) 368-1747	Fax No:	(210) 368-5679



(210) 368-1747

Tele No:

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION								
A. Office								
	RIE HILL THWEST District:	17th		<u> </u>	District: County:	State: TX RIO GRANDE PFC Limestone Finance Number:	Zlp Code 487285	76678
Post Office:			Classified Stallon			Classified Branch	CP	0 [
There was no E	Emergency	Supens	on for this office					
Prepared by: Tille:		nald Lee	E PFC Post Office Revi	an Coord	linator		Dale:	04/12/20

(210) 368-5579

Fax No:





Item 4 Pgl

Post Office™ Locations

PRINT | BACK



Post Office™ Location - PRAIRIE HILL 4874 FM 73 W PRAIRIE HILL, TX 76678-9998

> (800) ASK-USPS (800) 275-8777

(254) 344-2255 2.0 mi Business Hours Mon-Fri 7:30am-12:30pm 1:00pm-3:00pm

Sat 7:30am-9:30am Sun closed Services
PO Boxes Online

Service hours may vary. Please check link for business hours

2 Post Office™ Location - MOUNT CALM 221 N HIGHWAY 31 W MOUNT CALM, TX

221 N HIGHWAY 31 V MOUNT CALM, TX 76673-9998 (800) ASK-USPS

(800) 275-8777 (254) 993-3521

9.1 m

Business Hours Mon-Fri

7:30am-11:30am 1:00pm-3:45pm Sat

7:30am-10:45am Sun closed Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

3 Post Office™ Location - MART 301 E TEXAS AVE MART, TX 76664-9998 (800) ASK-USPS

(800) 275-8777

(254) 876-2771

9.8 mi

Business Hours Mon-Fri 8:00am-11:00am

8:00am-11:00am 12:00pm-4:30pm Sat

8:30am-11:00am Sun closed Services PO Boxes Online

Service flours may vary. Please check link for business hours.

Post Office™ Locations near 76678

PRAIRI	HILL	MOUNT	CALM	MART		AXTELL		COOLIE	OGE	
By ZIP	Code									
76673	76664	76624	76635	76648	76654	76676	76639	76686	76682	
76660	76640	76705	76684	76667	76691	76642	76706	76693	76679	

People and Business Search Find people and businesses at WhitePages.com

People Search Search for a person and perform a reverse lookup category nationwide. on phone numbers and

addresses.

Business Search Search for a business by name or See who is calling you

Reverse Phone Number

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Yellow Pages, White Pages, also nearby



				Eviction	Notice		
A. Office							
Name:	PRAIRIE HILL					State. TX	Zip Code: 76678
Area:	SOUTHWEST				District.	RIO GRANDE PFC	
Congress	ional District:	17เከ			County:	Limestone	
EAS Grad	de.	11			_	Finance Number:	487285
Post Offic	ze:		Classified Station			Classified Branch	СРО

There was no eviction notice for this office

Prepared by:	Ronald Lee	Date:	04/12/2011
Title:	RIO GRANDE PFC Post Office Review Coordinator		
Tele No:	(210) 368-1747	Fax No:	(210) 368-5579

-			Buildir	ng inspe	ction Rep	ort	
A. Office	ì						
Name: Area:	PRAIRIE HILL				District:	State: TX	Zíp Code: <u>76678</u>
	sional District:	17th			County:	Limestone	
EAS Gra		11			,	Finance Number:	487285
Post Offi	ce;		Classified Station			Classified Branch	CPO

• There was no building inspection report nor photos for this office

 Prepared by:
 Ronald Lee
 Date:
 04/12/2011

 Title:
 RIO GRANDE PFC Post Office Review Coordinator
 Fax No.
 (210) 368-1747

 Tele No:
 (210) 368-1747
 Fax No.
 (210) 368-5579





Dacket 1378322



PS Form 150, Postmaster Workload Information

Post Office, State & Zrp Code PRAIRIE HILL, TX 76678		Postmaster's Signature	Date
District Office, State & Zip Code RIO GRANDE PFC, TX 78284	Ì	District Manager's Signature Manny Arguello	Date 02/25/2011
(Check Box)			
✓ Vacancy Management Review	RFR	See Instru	
1. Current Office Level			11
2. Finance Number	(1-6	4	87285
General Delivery Families Served	(7-9)	٥
4, Post Office Boxes/Call Boxes Rented	(10-1	5)	69
5. Possible City Deliveries	(16-2	0)	0
6. Administrative Rural Boxes Served	(21-2	5)	٥
7. Intermediate Rural Boxes Served	{26-3	0)	0
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-3	5)	0
θ. Administrative Highway Contract/Star Route Boxes Served	(36-3	9)	0
10. Intermediate Highway Contract/Star Route Boxos Served	(40-4	3)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-4	7)	0
12. Number of Carrier Stations/Branches	(48-4	19)	0
Number of Finance Stations/Branches	(50-	51)	G
14. Number of Contract Stations/Branches & Community Post Offices	(52-	53)	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse,)	(54	1)	N
15b Ouration of Experience A Seasonal Workload? (minimum or 8 weeks)	{55 - 5	56)	0
16. Does Office Perform Outgoing Distribution for Other Offices?	(5)	7)	N
17. Does Office Perform Incoming Distribution for Other Offices?	(5	В)	N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(5	9)	N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(6	0)	N
20. Do You Superate All Incoming Flat Size Meil to City & Rural Carrier Roules for Your Own Office?	(6	1)	N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(6	2)	N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(6	3)	N
23. Is Postmaster Lessor for Government Owned Building?	(8	4)	N
24. Does Office Have MPLSM/SPLSM?	(6	5)	N
25. Does Office Distribute Food Stamps?	(6	5)	N
DO S. C.			

PS Form 160. January 1983

PS Form 150, Postmaster Workload Information

Docket 1378322 Page Nbr 8a

Petrological Charles (Section 1997)	Normal	During Seasonal Period
General Delivery Families Served	0	٥
Post Office Boxes/Call Boxes Rented	69	٥
Possible City Deliveries	o	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	٥
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- 1. Enter current evaluated office level
- 2. Enter the 6 digit post office finance number.
- 3 Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, Camer Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7 Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a camer administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a camer administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- 14 Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16 Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a bulling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 19. Dises office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21 Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23 Oo you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

		Worksheet for cal	culating Workloa	ad Service	Credit (WS	C) for Pos	t Offices		
Activity WSCs	Office Name:	PRAIRIE HILL	-						
Ceneral Delivery Families Served (Item 3, PS Form 150)	Office Zip+4:	76678 -9998	_ District: RIG	O GRANDE	PFC				
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150).			Acti	vity WSCs					}
Possible Cify Deliveries (Item 5, PS Form 150)	General Delive	ry Families Served (Item 3	, PS Form 150).			0	X 1.0	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150)	Post Office Box	xes/Call Boxes Rented (Ite	m 4, PS Form 15	0)		69	X 1.0	=	69
Intermediate Rural Boxes Served (Item 7, PS Form 150)	Possible City D	eliveries (Item 5, PS Fom	150)			0	X 1.33	=	0
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	Administrative	Rural Boxes Served (Item	6, PS Form 150)			0	X 1.0	=	0
Columbia Columbia		•				0	X 0.7	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)					ffices				
Column 9, PS Form 150	(nem o, For	· om 190)				0	X 0.3	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)									
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	(Item 9, PS F	Form 150)				0	X 1.0	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	Intermediate H	lighway Contract/Star Rou	te Boxes Served						
Revenue WSCs	(Item 10, PS	Form 150)				0	X 0.7	=	0
Revenue WSCs First 25 revenue units: 1.00 X 25 units = 25.00						0	V 0 3	_	0
Revenue WSCs First 25 revenue units: 1.00 X 25 units = 25.00	BOXES IOI OTH	•					^ 0.3	_	
First 25 revenue units: 1.00 X 25 units = 25.00 Next 275 revenue units: 0.50 X 8 units = 4 00 Next 700 revenue units: 0.25 X 0 units = 0.00 Next 5000 revenue units: 0.10 X 0 units = 0.00 Balance of revenue units: 0.01 X 0 units = 0.00 Total revenue WSCs: 29.00 Base WSCs 98.00 = EAS Grade E Previous evaluation: EAS grade 11 Effective date of change in service hours: (if appropriate (if appropriate)) (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: RONALD LEE									
Next 275 revenue units: 0.50 X 8 units = 4 00 Next 700 revenue units: 0.25 X 0 units = 0.00 Next 5000 revenue units: 0.10 X 0 units = 0.00 Balance of revenue units: 0.01 X 0 units = 0.00 Total revenue WSCs: 29.00 Activity WSCs 69 + Revenue WSCs = 29.00 Base WSCs 98.00 = EAS Grade E Previous evaluation: EAS grade 11 Effective date of change in service hours: (if appropriate EAS grade) Worksheet completed by: RONALD LEE RONALD S.LEE@USPS.GOV Printed Name Signature RIO GRANDE PFC District Review Coordinator 02/24/2011	r	4				***		25.00	
Next							_		
Next		-					_		
Balance of revenue units. 0.01 X 0 units = 0.00 Total revenue WSCs: 29.00 Activity WSCs 69 + Revenue WSCs = 29.00 Base WSCs 98.00 = EAS Grade E Previous evaluation: EAS grade 11 Effective date of change in service hours: (if appropriate EAS grade) Worksheet completed by: RONALD LEE RONALD.S.LEE@USPS.GOV Printed Name Signature RIO GRANDE PFC District Review Coordinator 02/24/2011	1						-		
Total revenue WSCs: Activity WSCs 69 + Revenue WSCs = 29.00 Base WSCs 98.00 = EAS Grade E Previous evaluation: EAS grade 11 Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: RONALD LEE RONALD.S.LEE@USPS.GOV Printed Name Signature RIO GRANDE PFC District Review Coordinator 02/24/2011							= -	0.00	
Previous evaluation: EAS grade		Total revenue	WSCs:				_	29.00	
Effective date of change in service hours: (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: RONALD LEE RONALD.S.LEE@USPS.GOV Printed Name Signature RIO GRANDE PFC District Review Coordinator 02/24/2011	Activity WSCs	s 69 + Revenue	WSCs =29.	00 Base	WSCs _	98.00	= EAS Grade	E	
(when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: RONALD LEE RONALD.S.LEE@USPS.GOV Printed Name Signature RIO GRANDE PFC District Review Coordinator 02/24/2011	Previous eval	luation: EAS grade	11						
(when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: RONALD LEE RONALD.S.LEE@USPS.GOV Printed Name Signature RIO GRANDE PFC District Review Coordinator 02/24/2011	Effective date	of change in service hour	rs:				(if a	рогоргіа	le)
RONALD LEE RONALD.S.LEE@USPS.GOV Printed Name Signature RIO GRANDE PFC District Review Coordinator 02/24/2011	l	•		te EAS grad	e)		·	, ,	
Printed Name Signature RIO GRANDE PFC District Review Coordinator 02/24/2011	Worksheet co	ompleted by:							
RIO GRANDE PFC District Review Coordinator 02/24/2011	RONALD LE	E		RON	ALD.S.LEE	@USPS.G	OV		
	Printed Name			Signa	ature				
Title Date	RIO GRAND	E PFC District Review Cod	ordinator	02/24	1/2011				
	Title			Date					



Window Transaction Survey

		Wi	Window Transaction Survey		
PO Name:	PRAIRIE HILL	ZIP+4:	76678 - 9998	Completed By:	BEVERLY TUBB
Survey Period:		through	10		

each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A. Window Transaction Record: PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (IIII) for daily in the survey period. Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order

1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Tue - 02/15 0 Wed - 02/16 12 Thu - 02/17 5 Fri - 02/18 6 Sat - 02/19 4 Sun - 02/20 0 Mon - 02/21 79 TOTALS X . 777 Daily Average 6.1
1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	7/16 2/16 1/77 1/8 1/9 1/20
4 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
	6
2 0 0 1 0	
0 0 0 0 0	Mon - 02/14
1 0 0 0 0	Sun - 02/13 0
	Sat - 02/12
4 0 0 1 0 4	Fri - 02/11 5
3 0 0 0 0 0	Thu - 02/10 8
1 0 0 0 0 0	Wed - 02/09 5
5 0 0 0 0 0	Tue - 02/08
Parcels Express Passports Insured Wisc. ge Money Registered Meter Box Special Misc. s Orders C.O.D Settings Rent Service Services (1.083) (1.969) (5.06) (2.875) (1.792) (1.787)	Postage Sales (.777)

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

PRAIRIE HILL 76678 - 9998

Dates Recorded

02/08/2011 02/21/2011 through

Date	Let	tters	FI	ats	Pai	rcels	Oth	ner
	First Class	Standard	First Class	Standard	Priority	Standard		
Tue - 02/08	187	0	135	135	6	0	0	0
Wed - 02/09	197	4	27	13	9	1	0	0
Thu - 02/10	63	49	43	16	4	2	0	0
Fri - 02/11	207	21	29	10	6	1	0	0
Sat - 02/12	102	67	5	19	1	4	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	186	105	25	53	5	0	1	0
Tue - 02/15	109	67	2	123	4	2	0	0
Wed - 02/16	131	32	56	8	4	2	0	0
Thu - 02/17	139	50	12	29	3	5	0	0
Fri - 02/18	130	77	23	27	1	2	0	0
Sat - 02/19	118	127	12	11	0	2	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
TOTALS	1,569	599	369	444	43	21	1	0
Daily Average	142.6	54.5	33.5	40.4	3,9	1.9	0.1	0.0
Signature of Per	rson Making	Count.	BEVERLY T	UBB				

Printed Name:

BEVERLY TUBB

Date.

02/23/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

PRAIRIE HILL 76678 - 9998

Dates Recorded

02/08/2011 through 02/21/2011

Date	Lei	tters	F	ats	Pai	rcels	Ott	ue.
	First Class	Standard	First Class	Standard	Priority	Standard		
Tue - 02/08	41	0	0	0	0	1	0	0
Wed - 02/09	11	0	0	1	0	1	0	0
Thu - 02/10	25	3	0	3	0	0	1	0
Fri - 02/11	11	0	0	0	0	1	0	0
Sat - 02/12	14	1	0	0	2	0	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	42	3	2	0	2	0	0	0
Tue - 02/15	16	0	0	0	0	0	0	0
Wed - 02/16	20	0	0	0	1	0	0	0
Thu - 02/17	12	0	1	0	0	2	0	0
Fri - 02/18	13	0	0	0	0	0	0	0
Sat - 02/19	2	0	0	0	1	0	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
TOTALS	207	7	3	4	6	5	1	0
Daily Average	18.8	0.6	0.3	0.4	0.5	0.5	0.1	0.0

Signature of Person Making Count:

Making Count: BEVERLY TUBB

Printed Name:

BEVERLY TUBB

Date: 02/23/11



02/24/2011

OIC/POSTMASTER

SUBJECT: PRAIRIE HILL Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the PRAIRIE HILL Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the PRAIRIE HILL Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to RONALD LEE by 03/10/2011. This information will be entered into the official record for public viewing.

Post Office Box	69
General Delivery	_0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	69

If you have any comments on alternate means of providing services to the PRAIRIE HILL customers, please provide them below:

CPU and Rural

RONALD LEE
Post Office Review Coordinator

Comments:

cc: Official Record



02/08/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the PRAIRIE HILL Post Office, 76678 - 9998, located in Limestone County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

RONALD LEE
Post Office Review Coordinator
RIO GRANDE PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

		Post Of	fice Survey Sheet	
	Post Office Name	PRAIRIE HILL	Z1P+4	76678-9998
	Congressional District	17th	Date	04/05/2011
1.		bout the facility, such as struct ble), security, and other defici	turn) defects, safety liazards, lack of rencies or factors to consider.	running water or restrooms (if so,
2.	Is the facility accessible	to persons with disabilities?	Yes 1	No
3.	Lease terms? 30-day car	ncellation clause? Yes		
4.	Are suitable alternate qui	carters available for an indepen	ndent Post Office? If so, where?	
5.	List potential CPO sites.			
6.		neter customers or permit mail cm by name and address.	lors? 🖊 Yes 🗌 No	
7.	Which career and nonca Nonc, PMR transfer	neer employees will be affect	ed and what accommodations will be	made for them?
8.	Flow is mail received and box he retained? Will a lo HCR 0630, 1830 dispatch	ocked pouch be utilized?	it what times? How will this be affect	ted by discontinuance? Will a collection
	How Post Office boxes	are installed?	220	1
	How Post Office boxes	are used?	69	-
	What are the window so	ervice hours?	07:30 - 12:30 - 13:00 - 15:00	M-I ⁷
			07:30 - 09:30	S
	What are the lobby hou	rs?	24 hour	<u>s</u> M-F
			24 hour	<u>s</u> S
9,	Have there been recent	cases of mail theft or vandalis	sm reported to the postmaster/OIC? [Explain.

Post Office Survey Sheet (continued)

Docket: |378322 - 76678 Page Nbr. 15 Page Nbr. 2

12. ha	are there any special customer needs? (People who cannot read or write, who cannot drive, who andicaps, etc.) How can these people be accommodated? Jone	have infirmities or physical
13. 3	Rural delivery/HCR delivery.	
а	a. What is current evaluation?	44J
t	b. Will this change result in the route being overburdened?	Yes No
	If so, what accommodations will be made to adjust the route?	_
C	c. How many boxes and miles will be added to the route?	36, box 0 Miles
Ċ	d. What would be the additional annual expense if the route is increased?	3894
C	c. What is the one-time cost of CBU/parcel locker installation (id appropriate)?	2000
1	f. At what time of the day does the carrier begin delivery to the community?	11:00
	Will this delivery time be affected it the office is discontinued? (Y or N)	Yes No
	If so, how?	Ō

Community Survey Sheet

Post Office Name	PRAIRIEHILL	2.12+4	76678-9998
Congressional District	17th	Date	02/24/2011
Incorporated?		Yes V No	
Local government provide	ded by:	Limestone Co	
Police protection provid-	ed by:	Limestone Co	
Fire protection provided	by:	Praire Hill Vol Fire	
School location:		Coolidge	
What population growth None	is expected? (Please document y	rour source)	
What residential, comm	creial, or business growth is expe	cted? (Please document your source)	
Are there any special co Is the Post Office facilit	special historical events related to mmunity events to consider? y a state or national historic lands Il estate office when verification i	mark (see ASM 515.23)?	
What is the geographic	economic make-up of the commu	unity (e.g., retirees, commuters, self-emp	loyed, (armers)?
Retirees and farmers			
school bus stop, committee of the of	es are provided by the Post Office inity meeting location, voting pla fice offer assistance to senior citic made for these services if the Po	ce, government form distribution center. zens and handicapped)?	

Highway Contract Route Cost Analysis Form

			way Contract Route Cost for Alternative Se	ervice	
Office N	 PRAIRIE HILL 76678 -9998	District:	RIO GRANDE PFC		
1.	 umber of additional added to the route		0	x 3.64 hours per year	0.00
2.	 umber of additional added to the route		0.00	x 10.40 hours per year	0.00
				Total time added to the route	0.00
3.	ICR hourly rate rea Manager, Purchas	ing/Contractir	ng		0.00
	Total addition	al compensa	tion (HCR hourly rate	x total time added to the route)	0.00

Rural Route Cost Analysis Form

Docket: 1378322 - 76678

item Nbr 17 Page Nbr 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service Office Name: PRAIRIE HILL 76678 -9998 Office Zip+4: District: RIO GRANDE PFC Enter the number of additional boxes to be added to the rural route 69 Enter the number of additional 0.00 miles to be added to the route 0.00 Enter the volume factor 0.00 Total (additional boxes x volume factor) Enter the number of additional boxes 3. 69 to be added to the rural route Centralized boxes 0.00 0.00 x 1.00 Min 0.00 Regular L route boxes 0.00 x 1.82 Min Regular Non-L route boxes 0.00 0.00 x 2.00 Min Total additional box allowance 0.00 Enter the number of additional daily miles to be added to the x 12 Mileage 0.00 rural route Standard 0.00 Total additional minutes per week 0.00 (miles carried to two decimal places) Total additional annual minutes (additional minutes per week year) 0.00 x 52 Weeks 0.00 Total additional annual hours (additional annual minutes/ 60 minutes per hour) 0.00 / 60 Minutes 0.00 Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) 0.00 Total Annual Cost (additional annual hours x rural cost per hour) 0.00 Enter lock pouch allowance (if applicable) 0.00 Total annual cost for alternate service (annual cost minus lock pouch allowance) 0.00

	SOLIDATION PROPOSAL		Propared
Fact She	et		04/11/201
Post Office Name	3, State and ZIP + 4 Code		
PRAIRIC HILL District, Customer Sorvice 5. Area, Customer Service	1X, 78678-9998	7. Congress	onal District
RIO GRANDE PFC SOUTHWEST	Limestone	17(h	_
Reason for Proposal Io Discontinue his office is currently vacant and earns less an 2.0 hours daily thus performing below andards to operate as an independent Post effice. Effective and regular service with retail ervices provided by the carrier alleviating the sed to travel to a Post office for service.		Proposed Parmanen	n Alternate Service
11. Staffing		2. Hours of Service	
p. PM Vacancy Reason & Date was promoted Ozcupied 07/05/2007	a, Time M-F 07:30 - 12:30, 13:00 - 15:00	Sat 57 3() - 09 30	Total Window House Per Week
OIC Career Non-Career	a Lobby Time M-F 24 hours	Sal 24 hours	.42,00
c Current PM POSITION Level Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 o, No of Others- 0 No of Career- 0 No of Non-Career- 0		l	
13. Number of Customers Served	14	Daily Volume (Pieces	
a. Ganaral Delivery 0	Types of Mail	Received I	Oiscutched
b P O. Box 69	a. First-Class	197	10
c. City Delivery 0	b. Newspaper	73	0
d. Rural Delivery 0	c, Parcel	5	1
Highway Contract Route Box 0	d. Other	0	0
Total 69	o, Total	275	20
g. No. Receiving Duplicale Service 0	1. No. of Postage Meters		0
h, Average No. Delly Fransactions 12 70	g. No. of Permits		
Finances a. FY 2006 2009 2010	Recaipts \$ 17,345 \$ 14,078 \$ 12,831	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benef (33.5% of b.) \$11,115
16.	a. Quarlers		
Postal (Winau Leasud y I see et Expendice Co	Exided? Yes No (Sultable alternate quarters avails 19 Administrative/Emanate	of Yes, must wacata by) sole1 Yes Yes ng Office (Proposed) EAS	Мо
Postal (What Leased y Jacket Expension Colored in Business Home Other 16b Explain 17. Schools, Churches and Organization in Service Area; No 0	Sultable alternate quarters available alternate quarters available alternate quarters available alternate quarters available Administrative/Emanate Name COOLIDGE PO Whoday Service Hours M-F Lobby Hours M-F PO Boxes Available B4	of Yes, must waterfacility to possed the AS Level 1 24 hours	No
Postal Owner Postal Owner Posta	Sultable alternate quarters available alternate quarters available alternate quarters available alternate QUALIBGE PO Window Service Hours M-F Lobby Hours M-F PO Boxes Available B4 20. Nearest Post Office (if Name COOLIBGE PO Mindow Service Hours M-F Lobby Hours M-F Lo	of Yes, must vacate by) sole1 Yes Proposed; EAS Level 1 08:00 to 16:00 24 hours different from above): EAS Level 1	No Nation Away 11.
Postal ("What Leased y Jacked Expension Did 30-day cancellation clause? Yes No Located in Business Home Other 16b Explain 17, Schools, Churches and Organization in Sarvice Area; No D	Sultable alternate quertors available alternate quertors available alternate quertors available alternate quertors available PO Window Service Hours M-F Lebby Hours M-F PO Boxes Available B4 20. Nearest Post Office (if Name COOLIDGE PO Minules Service Hours M-F Lebby Hours M-F Lebby Hours M-F PO Boxes Available: B4 Propared by	in Yes, must vacate by) ing Office #Proposed EAS Level 24 hours different from above): EAS EAS	3 Miles Away 11. 5.0.1 06 06 to 09 00 5.0.1 24 hours 13 Miles Away 11. 5.0.1 24 hours 5.0.1 24 hours
Postal Owner Postal Owner Posta	Sultable alternate quarters available alternate quarters available alternate quarters available alternate QOOLIDGE PO Whodow Service Hours M-F PO Boxes Available B4 20. Nearast Post Office (if Name COOLIDGE PO Whitelew Service Hours M-F Lebby Hours M-F	in Yes, must vacate by) ing Office #Proposed EAS Level 24 hours different from above): EAS EAS	3 Miles Away 11. SAT 24 hours 3 Niles Away 11. SAT 3900 to 09:06

Tele No:

(210) 368-1747

rea: SOUT	IE HILL HWEST		District:		Zip Code	76678
ongressional DI AS Grade:	strict: 17th		County:	Limestone Finance Number:	487285	
ost Office:		Classified Station		Classified Branch	СРС	
his form is a pla	ce holder for nu	mber 19, And the verifical	llon of new service	lype is complete.		
Prepared by:	Ronald Lee				Date:	04/12/2

(210) 368-5579

Fax No.



03/10/11

OIC/POSTMASTER

SUBJECT: PRAIRIE HILL Post Office

Enclosed are questionnaires addressed to customers of the PRAIRIE HILL Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/26/11 for further review.

Ronald Lee Post Office Review Coordinator Enclosures



03/07/2011

Dear Postal Service Customer.

As the Postal Service manager responsible for all Post Offices In your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service

The Postmaster at the PRAIRIE HILL Post Office was promoted on 07/05/2007. The Office is being studied for possible closing or consolidation for the following reasons: This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the COOLIDGE PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the COOLIDGE PO, located 11.0 miles away. Hours of service at this office are 08:00 to 16:00. Monday through Friday, and 08:00 to 09:00 on Saturday. Post Office box service is available at this location at the same fees

I will host a question and answer meeting at the Prairie Hill Post Office on 3/17/2011 at 4:00PM.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 03/17/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the on 03/17/2011 from to to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Ronald Lee at (210) 368-1747.

Thank you for your assistance.

Sincerely,

LOU KLEGIN Manager, Post Office Operations 1 POST OFFICE DR SAN ANTONIO, TX, 78284-9993

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PRAIRIE HILL Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	а.	Buying Stamps				
	b.	Mailing Letters				
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	j.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	□ NO		
	b.	Resetting/using postage meter	YES	NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	ď.	Using public bulletin board	YES	□ NO		
	e.	Other	YES	□ NO		
		If yes, please explain.				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	needs?
		·	YES	☐ NO		
		If yes, please explain.				



	Better	Just as Good	No Opinion	Worse
<u>If y</u>	es, please explain:			
_				
_	45.4			
	which of the following do ices?	you leave your community? (Ch	eck all that apply.) Where do you	go to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
T	Social needs			
	-			
Doy	you currently use local b	ousinesses in the community?		
	Yes No			
	es would you continue to	o use them if the Post Office is dis	scontinued?	
If ye	0, 110010) - 0 001101100 (
If ye	Yes No			
If ye				
If ye				
ne. ress:	Yes No			
nė.	Yes No			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/12/2011

BARBARA JONES PO BOX 153 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Praine hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin Manager, Post Office Operations 1 POST OFFICE DR SAN ANTONIO, TX, 78284-9993



04/12/2011

CAROL WEBB PO BOX 68 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Praine hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification.
 Customers interested in obtaining a permit should contact the administrative postmaster.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin Manager, Post Office Operations 1 POST OFFICE DR SAN ANTONIO, TX, 78284-9993



04/12/2011

CAROL WEBB PO BOX 68 PRAIRIE HILL, TX 76678

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin Manager, Post Office Operations 1 POST OFFICE DR SAN ANTONIO, TX, 78284-9993



DARLENE JANEK PO BOX 86 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



EDGAR BRYANT PO BOX 2 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
stot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date, if you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



GARYTUTTLE PO BOX 12 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely.



GEORGE AND JANELLE WHIDDON

PO BOX 51 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

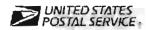
Thank you for returning your questionnaire concerning the proposed discontinuance of the Praine hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



GW WALDROP 5238 HIGHWAY 73 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolldge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely.



HARRY R COX 1043 LCR 124 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely.



JANET SHOOK 5319 HWY 73 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely.



JUANITA W SMITH PO BOX 7 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolldge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



KENNETH MYERS

PO BOX 33 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Praine hill. Post Office at a later date. If you have additional questions or comments, please feet free to contact Ronald Lee at (210) 368-1747.

Sincerely.



LAURA ROBERT

PO BOX 73 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mallboxes. The mallbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Cooffide and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely.



MARY BURKE 8725 HWY 84 W COOLIDGE, TX 76835

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely.



MARY BURKE PO BOX 123 PRAIRIE HILL, TX 76678

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the
post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for
hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely.



MELISSA AND WYATT WILSON PO BOX 69 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



MELISSA WILSON PO 80X 69 PRAIRIE HILL, TX 76678

Dear Postal Service Customer;

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available
at the administrative Post Office. Government forms normally provided by the post office will also be available at the
administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



MICHAEL WHIDDOM PO BOX 107 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely.



MIKE DENTON PO BOX 155 PRAIRIE HILL, TX 76678

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 388-1747.

Sincerely,



MUSTANG BAPTIST CHURCH PO BOX 133 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date, if you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



NELDA J ARCHER PO BOX 106 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the
post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for
hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



PATSY AND TRAVIS ARNEY PO BOX 72 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mall and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



PRAIRIE HILL WATER SUPPLY CO PO BOX 97 PRAIRIE HILL, TX 76678

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolldge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely.



ROBERT & ANNIE MACK 2839 FM 339 S MART, TX 76664

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a stot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



SAMMY LEE GRIFFIN PO BOX 130 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Praine hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



SAUCEDO PO BOX 185 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Praine hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Line at (210) 368-1747.

Sincerely,



SIMS AND PATSY REDDIN

PO BOX 8 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date, if you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



STELL WALDROP JR PO BOX 6 PRAIRIE HILL, TX 76678

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
 vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
 use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
 Directory.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely.



STELL WALDROP PO BOX 6 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,



SUE MORRISON

PO 80X 33 PRAIRIE HILL, TX 76678

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely.



TINA ARY PO BOX 83 PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 358-1747.

Sincerely,



TRAUDE SHEALY PO BOX 134 , 76678

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the
 post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for
 hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill. Post Office at a later date. If you have additional questions or comments, please feet free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Ро	stal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps	-	Γ,	IV	Γ
b.	Mailing Letters		T	r	Г
c.	Mailing Parcels	Г/	r /	Γ	1
d.	Pick up Post Office box mail	N	1	٢	Γ
e.	Pick up general delivery mail		F	Γ,	Г
f.	Buying money orders	Γ	Г	V	_
g.	Obtaining special services, Including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Г	TC/	٢
h.	Sending Express Mail	-	Γ	IC	Г
i.	Buying stamp-collecting material	Γ-	1	Г	IL
Oth	her Postal Services		,		
а	Entering permit mailings	T YE	S FT NC)	
a.	Resetting/using postage meter	T YES	S IT NO)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	S TV NC)	
b.	Using for school bus stop	r YE	S TU NO)	
C.	Assisting senior citizes, persons with disabilities, ect. If yes, please explain:	Γ _{YE}	s TE NO		
d.	Using public bulletin board	L AE	3 TV NC)	
e.	Other	r YE	s r)	
	If yes, please explain:				_
2. Do	you pass another Post Office during business hours while traveling to or from work If yes, please explain:	or shopping	_		needs?

	Better	Γ	Just as Good	٢	No Opinion	Γ	orse
If yes, ple	ease explain:						
or which of the	he following do	you leave yo	ur community? (Chec	ck all that app	ly.) Where do you go	to obtain thes	se serv
/		Shoppi	ng				
/_		Person	al needs				
/		Banking	g				
//		Employ	rement				
-/		Social	needs				
Do you curre	ently use local bi		the community?				
1	Yes I you continue to	usinesses in No use them if		continued?			
1	Yes I you continue to	usinesses in	the community?	continued?			
1	Yes I you continue to	usinesses in No use them if No	the community?	continued?			
lf yes, would	Yes Yes Yes	usinesses in No use them if No	the community?	2	e Hill T	R	
if yes, would if	Yes Yes Yes	usinesses in No use them if No	the community?	2	e Hill T	R	

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		R	F	T
b.	Mailing Letters	_	K	Г	-
c.	Mailing Parcels	Г	Γ	严	
d.	Pick up Post Office box mail	R	٢	Γ	r
e.	Pick up general delivery mail	1		Г	K
f.	Buying money orders		F	Γ	_
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	٢	K	Γ-	~
ħ.	Sending Express Mail		X	Γ	i_
j.	Buying stamp-collecting material	区	17	Γ	Γ
Otl	ner Postal Services				
а	Entering permit mailings	T YES	T NO		
a.	Resetting/using postage meter	r YES	₹ NO		
No	npostal Services				
э.	Picking up government forms (such as tax forms)	T YES	F NO		
b.	Using for school bus stop	T YES	K NO		
C.	Assisting senior citizes, persons with disabilities, ect.	T YES	TX NO		
	If yes, please explain:				
d.	Using public bulletin board	又 YES	r NO		
e.	Other	T YES	_		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,				needs?
	W	YES	X NO		
	If yes, please explain:			-	-

2

Better	Just as Good	No Opinion	Worse
If yes, please explai	n:		
For which of the following	g do you leave your communily? (Chec	k all that apply.) Where do you go	to obtain these service
T	Shopping		
V	Personal needs		
V	Banking		
Г	Employement Return	ed	
T	Social needs		
	Social needs		
Da you currently use to			
	cal businesses in the community?		
区 Yes「	cal businesses In the community? No	continued?	
Yes. Would you continu	cal businesses In the community? No We to use them if the Post Office is disc	continued?	
区 Yes「	cal businesses In the community? No We to use them if the Post Office is disc	continued?	
If yes, would you contin	cal businesses In the community? No We to use them if the Post Office is disc	continued?	
Yes. Would you continu	cal businesses In the community? No We to use them if the Post Office is disc	continued?	
If yes, would you conting Yes The second of	cal businesses In the community? No We to use them if the Post Office is disc		70
If yes, would you conting Yes The second you conting Yes	cal businesses In the community? No We to use them if the Post Office is disc	Lice de 766	28
If yes, would you contin	cal businesses In the community? No We to use them if the Post Office is disc		28
If yes, would you conting Yes The Yes The Arhana The Arhana The Arhana The Arhana	cal businesses In the community? No We to use them if the Post Office is disc		28

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the tolk wing:

	Po	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	Γ	N	Г	Γ
	b.	Mailing Letters	Г	1	Г	Γ
	c.	Mailing Parcels	Г	Γ.	5/	Г
	d.	Pick up Post Office box mail	1	TV	Г	T
	е.	Pick up general delivery mail	Г	Г	Γ	1/
	f.	Buying money orders	Г		TV	Γ
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	٣	F	Γ,
	h	Sending Express Mail	L-		<u></u>	N. C.
	í.	Buying stamp-collecting material	Γ-	T	Γ	V
	Oth	ner Postal Services				
	a.	Entering permit mailings	T YES	NO	•	
	а.	Resetting/using postage meter	┌ YES	NO NO	ı	
	No	npostal Services				
	a,	Picking up government forms (such as tax forms)	V YES	F NO	ı	
	b.	Using for school bus stop	T YES	NO NO)	
	c.	Assisting senior citizes, persons with disabilities, ect.	_	T/NO)	
		If yes, please explain:				
	d.	Using public bulletin board	F YES	r NO		
	е.	Other	Γ _{VES}	FLANO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work,	_	_/	personal r	needs?
		If yes, please explain:	YES	NO NO		

Better	Just as Good No Opinion	Worse
If yes, please explain:	things have been stalen d	eluero
to my	ruse Whele I was at will	
J		
For which of the following of	to you leave your community? (Check all that apply.) Where do you go to obta	in these service
T	Shopping	
TV	Personal needs	
1	Banking	
F/	Employement	
F	Social needs	
Do you currently use loca	I businesses in the community?	
Yes	No to use them if the Post Office is discontinued?	
Yes Yes Yes Yes	No by ouse them if the Post Office is discontinued?	
Yes Yes If yes, would you continue	No by ouse them if the Post Office is discontinued?	0678
If yes. would you continue Yes The Yes	No by ouse them if the Post Office is discontinued?	0678

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEM 22 / PAGE 39

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		Γ	To the	Γ
	Ö.	Mailing Letters	-	Ja-	r	Γ
	c.	Mailing Parcels	Г	F	1	Г
	ď.	Pick up Post Office box mail		1	r	Γ
	e.	Pick up general delivery mail	4	Γ		ŗ
	f.	Buying money orders	Γ	٢	チ	Γ
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	1	Г
	h.	Sending Express Mail	F	-	工	Γ
	ì.	Buying stamp-collecting material		-	Г	K
	Oth	ner Postal Services				
	a.	Entering permit mailings	T YE	S P NO		
	а.	Resetting/using postage meter	r YE	S NO		
	No	npostal Services				
	a.	Picking up government forms (such as lax forms)	VF YE	s No		
	b.	Using for school bus stop	T YE	S NO		
	c.	Assisting senior citizes, persons with disabilities, ect.	r YE	S NO		
		If yes, please explain:				
	d.	Using public bulletin board	AE AE	s No		
	e.	Other	T YE	S NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work. If yes, please explain:	or shopp	1	ersonal i	needs?
		n yes, piedse explain.				

Better	Just as Good	No Opinion	Worse
If yes, please expla	sin:		
- CONTRACTOR			by close care to an are
For which of the fallowin	ng do you leave your community? (Che Shopping	ck all that apply.) Where do you go	to obtain these service
	Personal needs	/ 1	
Γ	Banking	1 1	
Г	Employement R.	nel	
	Social needs		
If yes, would you continue:	nue to use them if the Post Office is dis	scontinued?	
0	loy 12 proving	1607 6678	
Iress: På T			
iress.	4 344-2295		
dress: 7 à 1	4 344 - 2295		

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEM 22 / PAGE 4/

Postal Service Customer Questionaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Г	17	
b.	Mailing Letters	-	Г	T/	
C	Mailing Parcels	_	Г	Г	1
d.	Pick up Post Office box mail		F	Γ	Г
e.	Pick up general delivery mail	Г	Г	1	
f.	Buying money orders		F	Γ	F
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ.	Г	Г	1
h.	Sending Express Mail	-	1	F	P
i.	Buying stamp-collecting material		Г	T	1
Ot	her Postal Services				
а.	Entering permit mailings	YES	S NO)	
а.	Resetting/using postage meter	T YES	S NO	•	
No	onpostal Services				
а.	Picking up government forms (such as tax forms)	T YES	S NO		
b.	Using for school bus stop	T YES	S NO	8	
c.	Assisting senior citizes, persons with disabilities, ect.	T YES	S NO		
	If yes, please explain:	_			
d.	Using public bulletin board	YES	NO		
e.	Other	YES	S NO	i.	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work				needs?
	If yes, please explain:	YES	NO NO		

Better	Just as Good	No Opinion	Worse
If yes, please expla	in:		
which of the followin	or do you loove your community?	Check all that apply.) Where do you g	no to obtain these serv
which of the followin	Shopping Wa		o to obtain mese serv
	Personal needs		
	Banking Mark		
	Employement		
	Social needs		
Yes yes. would you conti	nue to use them if the Post Office is	s discontinued?	
Harry 1	R. Cox		
s: 1043 L	CR 124		
en	4-344-2475		
one: 12 25			

Ро	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	F		V	Г
b	Malling Letters	Г	Γ	F	-
c.	Mailing Parcels	_	Г	1	
d.	Pick up Post Office box mail	_	-	17	-
e.	Pick up general delivery mail	Γ	Г	10	_
Ĩ.	Buying money orders	_	Г	17	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	E	_
h.	Sending Express Mail	_	-	Ic.	\vdash
i.	Buying stamp-collecting material	-	-	√ ,	Г
Otl	ner Postal Services				
a.	Entering permit mailings	۲ YE	ES NO		
a.	Resetting/using postage meter	L A	S NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	T YE	ES NO		
þ	Using for school bus stop	┌ YE	ES NO		
C.	Assisting senior citizes, persons with disabilities, ect.	_	S NO		
	If yes, please explain:	_			-
ď.	Using public bulletin board	F YE	S NO		
e.	Other	L ^k	S NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,	or shop	oing, or for p	personal r	needs?
	If yes, please explain:	YE YE	S NO		

Better	Just as Good	No Opinion	VVorse
If yes, please explai	n:		
-			
For which of the following	g do you leave your community? (Check Shopping	k all that apply.) Where do you g	o to obtain these service
 F	5021.00		
		03	
	Banking	us .	
T	Employement		
Te.	Social needs		
Do you currently use lo	cal businesses in the community?		
Do you currently use loo	cal businesses in the community?	continued?	
Do you currently use lo	No ue to use them if the Post Office is disc	continued?	
Do you currently use low Yes If yes, would you continuous Yes The Yes If	No ue to use them if the Post Office is disco		6678
Do you currently use looking Yes. Would you continue Yes.	No ue to use them if the Post Office is disco		6678

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

a Buying Stamps b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Resetting/using postage meter Nonpostal Services a. Picking up government forms a. (such as lax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities, ect. If yes, please explain: Using public builletin board e. Other If yes, please explain: Ovor pass another Post Office during business pours while traveling to or from work, or shopping, or for personal needs? If yes, please explain: Ovor pass another Post Office during business pours while traveling to or from work, or shopping, or for personal needs? If yes, please explain: Ovor pass another Post Office during business pours while traveling to or from work, or shopping, or for personal needs? If yes, please explain: Over pass another Post Office during business pours while traveling to or from work, or shopping, or for personal needs? Over pass another Post Office during business pours while traveling to or from work, or shopping, or for personal needs?	Ро	stal Services	Daily	Weekly	Monthly	/ Never
C. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail f. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services Picking up government forms a. (such as lax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities, ect. If yes, please explain: Luno 1 S disabled there to Send marages Luny Money Orders No Other If yes, please explain: Luno 1 S disabled there to Send marages Picking up government forms d. Using public bulletin board e. Other If yes, please explain: Luno 1 S disabled there to Send marages Picking to government form and dependence of the properties of the pr	а	Buying Stamps	ŗ	区	Г	1
d. Pick up Post Office box mail e. Pick up general delivery mail l. Buying money orders g. Obtaining special scrvices, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail l. Buying stamp-collecting material Other Postal Scrvices a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities, ect. If yes, please explain: Who is a Casalted there to Send marages bours money orders G. Using public bulletin board e. Other If yes, please explain: Senior of them work, or shopping, or for personal needs? France of them work, or shopping, or for personal needs? France of the post office during business pours while traveling to or from work, or shopping, or for personal needs? France of the post office during business pours while traveling to or from work, or shopping, or for personal needs? France of the post office during business pours while traveling to or from work, or shopping, or for personal needs? France of the post office during business pours while traveling to or from work, or shopping, or for personal needs? France of the post office during business pours while traveling to or from work, or shopping, or for personal needs?	b.	Mailing Letters	区	_	Γ	_
e. Pick up general delivery mail f. Buying money orders g. Obtaining special scrvices, including Certified Mail, Registered Mail, Insured Mail. Delivery Confirmation, or Signature Confirmation h. Sending Express Mail F. F. K. Buying stamp-collecting material Other Postal Services a. Entering permit mailings T. YES. NO Nonpostal Services a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Unho S. Alsohed There to Send partages. Using public bulletin board e. Other If yes, please explain: Senior Citizens Who do not travel to other towns and deprint on you pass another flost Office during business pours while traveling to or from work, or shopping, or for personal needs? France Citizens Unio do not traveling to or from work, or shopping, or for personal needs? France Citizens Unio do not fraveling to or from work, or shopping, or for personal needs? France Citizens Unio do not fraveling to or from work, or shopping, or for personal needs? France Citizens Unio do not fraveling to or from work, or shopping, or for personal needs? France Citizens Unio do not fraveling to or from work, or shopping, or for personal needs? France Citizens Unio do not fraveling to or from work, or shopping, or for personal needs?	C.	Mailing Parcels	Γ	X	汉	_
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g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings TyES NO Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities, ect. If yes, please explain: Who is a saving and there to Send and age. Using public bulletin board e. Other If yes, please explain: Senior Citizes who do Attave to other towns and deprivation of personal needs? TyES NO TyES NO There are all of of yes No TyES NO There are all of of yes No TyES NO There are all of of yes No	e.	Pick up general delivery mail	K	٢	Г	Γ
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b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Who is disabled there to Send partages buy money orders. d. Using public bulletin board E. Other If yes, please explain: Senior citizens who do not travel to other towns and dependence of the post	No	npostal Services		,,,		
c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Who is disabled there to send parages buy money orders. a. Using public bulletin board Prairie Rost Office during business pours while traveling to or from work, or shopping, or for personal needs? Prairie Hill Post office Press Rose Rose Rose Rose Rose Rose Rose R	э.		W YES	K NO		
If yes, please explain: Who is disabled there to Send partages buy Money orders. a. Using public bulletin board E. Other If yes, please explain: Senior citizens who do not travel to other towns and dependence of the post of the p	b.	Using for school bus stop	YES	NO NO		
if yes, please explain: who is disabled there to send parages buy money orders. i. Using public bulletin board i. VES NO If yes, please explain: Senior citizens who do not travel to other towns and dependence of the post office during business bours while traveling to or from work, or shopping, or for personal needs? Prairie Hill Post office during business bours while traveling to or from work, or shopping, or for personal needs? YES NO	С.	Assisting senior citizes, persons with disabilities, ect.	文 YES	S NO		1
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If yes, please explain: Senior citizens who do not travel to other towns and dependence of the post office during business hours while traveling to or from work, or shopping, or for personal needs? Prairie HIII Post office. Tyes X NO	à.	Using public bufletin board	X YES	NO NO	1	
Senior citizens who do not travel to other towns and dependence of the form of the senior dependence of the form of the senior of the form of the senior of the form of the fo	e.	Other	N YES	F NO		
Prairie HIII fost office.		and a little of the de not trained to	-	with its	uns o	alot of
	Do	you pass another Post Office during business hours while traveling to or from work,			ersonal i	needs?
		if yes, please explain:	120	, 140		

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? No Opinion Just as Good If yes, please explain: 4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employement Social needs 5. Do you currently use local businesses in the community? If yes, would you continue to use them if the Post Office is discontinued? Name: rairie Address: Date: Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Po	stal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps	1	V	Г	1
b.	Mailing Letters	W	Г	Γ,	F
C.	Mailing Parcels	Г	T	V	
d.	Pick up Post Office box mail	V	Г	-	Г
e.	Pick up general delivery mail	T	F	1	T
f.	Buying money orders	10	1-	Γ	TV
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	1		17	Г
h,	Sending Express Mail	-	T	_	P
i.	Buying stamp-collecting material	F	Γ	Γ	IV
Ot	ner Postal Services				
a.	Entering permit mailings	YE:	STINO)	
a.	Resetting/using postage meter	r YE	STV)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YE	SENC)	
b.	Using for school bus stop	YE	STINO)	
C,	Assisting senior citizes, persons with disabilities, ect.	r YE	STINO)	
	If yes, please explain:	-			
ď.	Using public bulletin board	TV YE	s F NC)	
e.	Other	VE	s T NO	1	
	If yes, please explain: I USE 16 for Advirtice formy Bu	51NE9			19
2. Do	you pass another Post Office during business hours while traveling to of from work	or shoppi	ng. or for		needs?
		YES	SILNO)	
	If yes, please explain:	-			

F Better	Just as Good	No Opinion	Worse
If yes, please exp	olain:		
For which of the follow	ving do you leave your community? (Check all that apply.) Where do you g	o to obtain these service
C Which of the follow		too	o to obtain those service
Γ	Personal needs		
Г	Banking		
Γ	Employement P	ANCIE HILL	_
Do you currently use	Social needs		
√ Ye	No No No No No		
If yes, would you con	No No No No No	is discontinued?	678
If yes, would you con	No No No No No	is discontinued?	678

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEM

Postal Service Customer Questionaire

F	Postal Services	Daily	Weekly	Monthly	/ Never
á	a. Buying Stamps	5	٢	Feet of the second	Γ
t	o. Mailing Letters	Γ"	~	R/	\vdash
(. Malling Parcels	Γ	_	Γ	E
(d. Pick up Post Office box mail	Γ	V	_	
6	e. Pick up general delivery mail	Г	Γ	Г	1
f	, Buying money orders		Ē	Г	T
ç	 Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation 		Γ	Γ	~
ł	n. Sending Express Mail			Г	15/
j.	. Buying stamp-collecting material	_	Г	Г	R/
(Other Postal Services				
á	. Entering permit mailings	C YE	S TO NO		
ć	a. Resetting/using postage meter	Γ _{YE}	S NO		
1	Nonpostal Services				
3	Picking up government forms (such as fax forms)	L AE	S NO		
t	. Using for school bus stop	T YE	S NO		
c	Assisting senior citizes, persons with disabilities, ect.		S NO		
	If yes, please explain:				
c	I. Using public bulletin board	r _{YE}	S TE NO		
e	e. Other	T YES			
	If yes, please explain:	160	S NO		
.2. E	Do you pass another Post Office during business hours while traveling to or firom work If yes, please explain:	or shoppi	-	personal	needs?

Γ 2.4	Γ ,	0	L Ma Quinian	1000
Bette		t as Good	No Opinion	VVorse
If yes, please ex	plain:			
For which of the fallow	wing do you leave your co	ommunity? (Check a	ill that apply.) Where do you go	to obtain these services
Γ	Shopping			
	Personal no	eeds		
_	Banking			
Γ	Employeme	ent		
Γ	Social need	Js		
,				
If yes, would you co	es No Intinue to use them if the	Post Office is disco	Ninued?	
If yes, would you co	intinue to use them if the	Post Office is discor	urch	
If yes, would you co	intinue to use them if the	Post Office is discord	elinued?	
If yes, would you co	intinue to use them if the	test Clu	elinued?	

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEM 22 / PAGE

Postal Service Customer Questionaire

Ро	stal Services	Dally	Weekly	Month	ly Never
а.	Buying Stamps	Γ	区	Γ	Г
b	Mailing Letters	区	Γ		Γ
C,	Mailing Parcels	Γ	X	5~	Γ
d.	Pick up Post Office box mail	X	Γ	Γ-	Γ
e.	Pick up general delivery mail	F	-	~	_
f.	Buying money orders	-	Γ	Г	X
g.	Obtaining special services, including Certifled Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Г	X	Г
h.	Sending Express Mail	٦	Γ	~	
i,	Buying stamp-collecting material	-	-	X	_
Ot	her Postal Services				
a.	Entering permit mailings	T YE	s No)	
a.	Resetting/using postage meter	r YE	s NO)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YE	s No		
b	Using for school bus stop	T YE	S NO)	
C.	Assisting senior citizes, persons with disabilities, ect.	L AE	s N)	
	If yes, please explain:				-
d.	Using public bulletin board	K YE	s NO)	
e.	Other	T YE	s T NO)	
	If yes, please explain;				
Do	you pass another Post Office during business hours while traveling to or from work,	or shopp	ing, or for	personal	needs?
		T YE	s IX. NO)	
	If yes, please explain:				

Better	Just as Good	Γ Ν	o Opinion	∏ Worse
If yes, please explain	:			
shiele of the following	de unu legue veur communit 2 (Cha	(a) all that goals)	Mhara da ugu ga	to obtain these sund
or which of the following	do you leave your community? (Che Shopping	X	vviiete do you go	o optain these servi
	Personal needs		_	
	Banking			
	Employement	X		
	Social needs	V		
Yes Yes Yes Yes	No e to use them if the Post Office is di No	sconlinued?		
Michae	1 WHINDON			
ss: Box	107			
hone: 254 -	744-8781			

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEMES / ITEMES

Postal Service Customer Questionaire

Рο	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps Varies on fundate of larger volume The further of larger volume	V	I	TV	Γ
b.	Mailing Letters 100 - 200 STAMPS PER TRANSACTION which is predom. Mail.	TV	_	Γ	Г
C.	Mailing Parcels	Г	TV	r	I
d.	Pick up Post Office box mail	Ti	r	F	
e.	Pick up general delivery mail	Г	Γ	T	
f.	Buying money orders	F	Г	V	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	1	TV	1	٣
h.	Sending Express Mail Buying stamp-collecting material	Г	Г	T	-
3.	Buying stamp-collecting material Napor) Junited	Γ	Г	V	
Ot	her Postal Services				
a.	Entering permit mailings	r YES	TINO		
a.	Resetting/using postage meter	YES	T. NO		
Nio	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	F NO		
b.	Using for school bus stop	T YES	TNO		
C,	Assisting senior citizes, persons with disabilities, ect.	YES	IT NO		
	If yes, please explain:				
	Assist some citizens + disabibled To obtain a				
d.	Using public bullebin board	YES	I NO		
e.	Other	YES	I NO		
	If yes, please explain:				
	- FOCT POINT OF COMMONITY				
. :Do	you pass another Post Office during business hours while traveling to or from work.		100		needs?
		YES	NO		
	if yes, please explain:				

	rier delivery, there will be no change box service or general delivery ges to your previous service?		
Better	Just as Good	No Opinion	TV
			Worse
If yes, please explain:	Carrier dol: vary	would be unacc.	aptable
due Tes	carrier dol: varg	ents including the	CKS received.
4. For which of the following do y	you leave your community? (Chec	ck all that apply.) where do you g	o to obtain these services?
1.	Shopping		
T	Personal needs		
F	Banking By Ma	z;}	
Γ	Employement 50/4	employed in The	(community
F /	Social needs	/	
5 Do you currently use local b	usinesses in the community?		
-/ -			
	No		
	use them if the Post Office is dis	conlinued?	
Yes	No Probably		
Name. STell Wa	Idrop Jr.		
1011 004			
Address: P.o. Boy	6 Prairie Hil	1. TX. 76678	
		,	
Telephone: 254 - 75	19-7725 00 0	254-344-2309	
Date: 3/13/11			
Please add any additional commo complete this questionnaire.	ents on a separate piece of paper	and attach it to this form. Thank	you for taking the time to
closure of T	his post office u	vould be detrime	A91 +
not conducion to	the well being o	- This communit	4. Inmy
Case The test and	fice is used on al	Boler pasis for spe	rcia / Needs
such as certifi	-L ma: 1, express mail,	mailing paricols. My 3.	ruce would
		Thankara Ing Bayre	
Carl to the same of	S-AVICES PROVING	170 1821	•
ور مراکس ک ومر بادید کر ایر در در ایر	Urly 199 1001 CUPIFIC	.	
Bain forced	TO Travel To groth	or post office 100	17: -1
5 - 11/2 (Val)	10 travel 10 groth	e burdon Timewise	The Incatron
an and care	TE MAY PICELLY TO	The state of the s	-1.550, VILL
for 80577131	old create an under pts are elderly of the prices. Closure of this or that the needs	at your Postal Cu	stomors as
T Would 95 A	That The Needs	+ The US POSTO I SOUTH	e To provide
well as the	That The Needs emission & guilest o in a manner eons: Jored in This man	MOST EPPRETIVE	he STATUS TUB.
be fully	considered in This Mat	را مرابع المرابع الم عديدة الم " مول	

1 Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the follow	1	Please check the appropriate box to	indicate whether	you used the PRAIRIE H	HLL Post	Office for each	of the followin
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Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps	ŗ	TV	Г	_
b.	Mailing Letters	TE	Г		_
C.	Mailing Parcels	Г	Г	F	Г
d,	Pick up Post Office box mail	TV	Г	_	T
e.	Pick up Post Office box mail Pick up general delivery mail - being ketting delivery delivery. Buying money orders Delivery mail - being ketting delivery delivery.	IL	Г	~	Г
f.	Buying money orders don't use	1	<u>「</u>	Γ	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	1	_
h.	Sending Express Mail	1	Г	The same	Г
í.	Buying stamp-collecting material 7	F	T	Г	1
Oth	ner Postal Services				
a.	Entering permit mailings	YES	I NO		
a.	Resetting/using postage meter	r YES	I NO		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	I NO		
b.	Using for school bus stop	r YES	L NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	T NO		
	If yes, please explain: picking up mail for				
d.	Using public bulletin board	YES	L NO		
e,	Other	T YES	T NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	ig, or for c	ersonal	needs?
	If yes, please explain:	Law	NO NO		

previously received P	ived carrier delivery, there will be ost Office box service or genera compares to your previous serv	delivery service, com		
Bette	F	_	No Opinion	Worse
If yes, please exp	ofain:			
4. For which of the follow	ving do you leave your communi	ty? (Check all that app	ly.) Where do you go	to obtain these services?
IV.	Shopping	Jaco		
T	Personal needs	Waro		
T	Banking 7	aco		
TV	Employement	Retried	from V	aco
T	Social needs	Naco .		
If yes, would you con	No Shere No Shere Sof Jan 1344-2		that of	7660 1 X 76678
Date: 03 — 2	08-11			
more last le	Than the	een to	Coolie	ele no
Comme	nely "			

Po	stal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps	Г	14	N	_
b.	Mailing Letters		K		
c.	Mailing Parcels		-	_	Г
d.	Pick up Post Office box mail	#	-	Г	F
е	Pick up general delivery mail	-	-	1	
f.	Buying money orders	-		Γ	NA
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	T	Г	-
h.	Sending Express Mail	Г	L_	Γ	Γ
i.	Buying stamp-collecting material	-		Γ	Γ
Otl	ner Postal Services				
a.	Entering permit mailings	L AE	s T NO)	
a.	Resetting/using postage meter	T YE	SK NO)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	T YE	s Ta NO		
Ь.	Using for school bus stop	YES	S TO NO		
C.	Assisting senior citizes, persons with disabilities, ect.	T YE	STAG	3	
	If yes, please explain:				
d.	Using public bulletin board	T YE	s Po No)	
e.	Other	FT YES	S NO)	
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,	or shoppi	ng, or far	persona	needs?
		YES	SF NO)	
	If yes, please explain:		1.		

Bette	Just as Good	No Opinion	Worse
If yes, please ex	xplain;		
-			
For which of the follo	wing do you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these service
V	Shopping We with	· · · · · · · · · · · · · · · · · · ·	
14	Personal needs	100	
_	Banking		
F	Employement		
_/	Social needs e local businesses in the community?		
If yes, would you co	e local businesses in the community? es No ontinue to use them if the Post Office is d	iscontinued?	
If yes, would you co	e local businesses in the community? es No ontinue to use them if the Post Office is d		
If yes, would you co	e local businesses in the community? No ontinue to use them if the Post Office is described by Sauth		

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	Г	Г	To	Γ
b.	Mailing Letters	TV	Γ	Г	Γ
c.	Mailing Parcels	1	-	To	Γ
d.	Pick up Post Office box mail	1	1	٢	T
e.	Pick up general delivery mail	F	r		T 0
f.	Buying money orders	Γ	_	Г	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	۲	۳	F 50
h,	Sending Express Mail	_	Г	٢	厂
Ĭ.	Buying stamp-collecting material	Γ	Г	٢	Γ
Ot	her Postal Services				
а.	Entering permit mailings	YES	ST NO		
a.	Resetting/using postage meter	r YES	ST NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	L AE	s T NO		
b.	Using for school bus stop	YES	S NO		
c.	Assisting senior citizes, persons with disabilities, ect.	r YES	s T NO		
	If yes, please explain:				
d.	Using public bulletin board	Γ YES	S TV NO		
e.	Other	Γ YES	_		
	If yes, please explain:				
. Do	you pass another Post Office during business hours while traveling to or from work.	or shoppi	ng, or for p	personal r	needs?
			S TV NO		
	If yes, please explain:	YES	NO		

Better If yes, please explain:	Just as Good	No Opinion	Worse
Aul new our 1	of t affin Se are not the delegate your community? (Check a	wil Be Shote	10
or which of the following do yo	ruleave your community? (Check a	I that apply.) Where do you go	to obtain these service
	Shopping		
	Personal needs		
	Banking		
	Employement		
	Social needs		
	Social fields		
: Edyn & By	Paris Hill Ty		
ess: Paray 21	PARALL HILL TY		
ess: Paray 21	344-2328		
ess: Paray 21	PARALL HILL TY		
ohone: 1-2 5-4-	PARALL HILL TY		
hone: 1-2 5 4-1 8 - 9-11	PARALL HILL TY	d attach it to this form. Thank y	ou for taking the time
ss: P = 1 = 1 = 1 = 1 = 1 = 1 = 1 = 1 = 1 =	344-2328	d attach it to this form. Thank y	ou for taking the time
hone: $1-2-4-1$ 8 - 9-11 e add any additional commentate this questionnaire.	3 4 4-23 23 Its on a separate piece of paper and		ou for taking the time
hone: $1-2-4-1$ 8 - 9-11 e add any additional commentate this questionnaire.	3 4 4-23 23 Its on a separate piece of paper and		ou for taking the time
hone: $1-2-4-1$ e add any additional commentate this questionnaire.	Ashir a must	Tolandi any	ou for taking the time
hone: 1-254- 8-9-11 e add any additional commentete this questionnaire. ROST of the standard standa	Ans 11 HIII TY 3 4 4-23 23 Its on a separate piece of paper and Shire a mine? Y fell gas/ 1	Tolculi and	
ess: Perfor/2/ shone: 1-2 5-4- 3-9-1/ se add any additional commentate this questionnaire. POST of the State of the St	This on a separate piece of paper and The amount of Pell good 1 Curry of Pells	Tolcus and	
phone: 1-254- phone: 1-254- se add any additional comment polete this questionnaire. The Post of the second selection of th	Ans 11 HIII TY 3 4 4-23 23 Its on a separate piece of paper and Shire a mine? Y fell gas/ 1	Tolcus and	
phone: 1-254- se add any additional comment of this questionnaire. The Rost of the second state of the s	Ans 11 HIII TY 3 4 4-23 23 Its on a separate piece of paper and Shire a mine? Y fell gas/ 1	Tolculi and	

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Po	stal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps	_	Γ	I	Γ
b.	Mailing Letters	F	R	Γ	\vdash
c.	Mailing Parcels	r	T	Γ	
ď.	Pick up Post Office box mail	D	T	_	-
e,	Pick up general delivery mail	Г	-	-	N.
٤.	Buying money orders	r	Γ	Γ	1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	٢	Г	Г
h.	Sending Express Mail	Γ			1×
i.	Buying stamp-collecting material	1	Г	Γ	12
Ot	ner Postal Services				
a.	Entering permit mailings	T YE	S NO		
a.	Resetting/using postage meter	L AE	S NO)	
No	npostal Services				
а.	Picking up government forms (such as tax forms)	L AE	S NO)	
b.	Using for school bus stop	ſ YE	S N)	
c.	Assisting senior citizes, persons with disabilities, ect.	L AE	S X NO)	
	If yes, please explain:				
d.	Using public bulletin board	L AE	s N)	
e.	Other	r ye	s X NO	Y	
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,	or shopp	ing, or for	persona	I needs?
		T V5	S X NO		
	if yes, please explain:	I tim	140		
		4			

2.

Bett	ter Just as Good		No Opinion	Worse
If yes, please ex	xplain:			
Iwi	orry about some thome from wor	eone pil	King up m	4 mail before
For which of the following	owing do you leave your community	? (Check all that app	ply.) Where do you g	o to obtain these services?
×	Shopping			
T ₂ ×	Personal needs			
×	Banking			
5	Employement			
Γ	Social needs			
lame: Sinya	ontinue to use them if the Post Office		76678	
elephone:				

Ро	stal Services	Daily	Weekly	Month	ly Nevei
а.		Γ	Г	X	_
b.	Mailing Letters	X	r	Г	Г
c.	Mailing Parcels	Г	Г	X	1
ď.	Pick up Post Office box mail	X	-	Г	F
e.	Pick up general delivery mail	Γ.	F	X	F
f.	Buying money orders	T	1	Г	X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	X	Г
ħ.	Sending Express Mail	Γ	Г	Г	X
i.	Buying stamp-collecting material	Г	-	Γ	X
Ot	her Postal Services				
a.	Entering permit mailings	T YES	ST NO)	
a.	Resetting/using postage meter	T YES	ST NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	s r		
b.	Using for school bus stop	r YES	NO NO		
C.	Assisting senior citizes, persons with disabilities, ect.	T YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	r yes	N X)	
e.	Other	r ,,,	X	1	
	If yes, please explain:		3 190		
Do	you pass another Post Office during business hours while traveling to or from work				l needs?
	If yes, please explain:	T YES	NC)	

If you previously received carrier 3. previously received Post Office b route delivery service compares t	delivery, there will be no change to your delivery service — proceed to question 4. If you ox service or general delivery service, complete this section. How do you think carrier o your previous service?
Better If yes, please explain: Loude a RR mode take my mail 4. For which of the following do you	Just as Good No Opinion Worse want me to lose the security of my P.O. Boy I box that anyone Can divide by to and I. This is not a good thing with 'dentity theft a leave your community? (Check all that apply.) Where do you go to obtain these services?
X	Shopping Of to Under
	Personal needs
×	Banking
X	Employement
F	Social needs
5. Do you currently use local busing Yes No If yes, would you continue to us Yes No Name: Maliss A V Address: P.D. Boy 60 Telephone: 254-749	e them if the Post Office is discontinued? Uyatt Wikson 1 Jaya LCR 326 PRAIRIE HILL TY 76678 -0577
Date: 3,7.11	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEM

Postal Service Customer Questionaire

Po	estal Services	Daily	Weekly	Monthl	y Never
8	Buying Stamps	1		10	Г
b.	Mailing Letters	Γ	I	_	1
C.	Mailing Parcels	_	_	-	K
ď.	Pick up Post Office box mail	14	Г	_	
e.	Pick up general delivery mail	-	Г	_	1
f.	Buying money orders	í	٢	Γ~	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	I۲
h.	Sending Express Mail	٢	Γ-	Γ	ìv-
i.	Buying stamp-collecting material	F-	F	_	14
Ot	her Postal Services				
а.	Entering permit mailings	T YES	S NO		
a.	Resetting/using postage meter	Γ YES	s W NO		
No	inpostal Services				
a.	Picking up government forms (such as tax forms)	厂 YES	NO NO		
b.	Using for school bus stop	r YES	S T NO	,	
C.	Assisting senior citizes, persons with disabilities, ect.	┌ YE	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	V	F		_
٥.	osing poolio concilii socia	YES	9 NO		
e.	Other	YES	S NO		
	If yes, please explain:		_	_	
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppi	ng, or for	personal	needs?
		Γ _{YE}	I NO		
	If yes, please explain:				
	Bellmead TX				

Better	Just as Good	r⁻ No Opìnion	Worse
If yes, please explain	:		
which of the following	do you leave your community? (Chec	ok all that apply \ Where do you o	o to obtain these son
Which of the lollowing	Shopping	sk all (nat apply.) vvilete de you g	o to obtain these serv
	Personal needs		
	Banking		
	Employement		
	Social needs		
Yes Yes, would you continu	No se to use them if the Post Office is disc	continued?	
Yes	No		
Saure s: Po Bux	185 , Praine Hill	TX 761078	
	344-2340		
one: 254			

Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Γ	TV	
b.	Mailing Letters	1	V		-
c.	Mailing Parcels	Г	D	٢	٢
d.	Pick up Post Office box mail	P	F	T	~
e.	Pick up general delivery mail	_		۲	T
f.	Buying money orders	F	_	V	F
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	٢	1	Г
h.	Sending Express Mail		<u></u>	E	Г
j.	Buying stamp-collecting material	_	Γ	F	0
Of	her Postal Services				
a.	Entering permit mailings	T YES	I NO		
a.	Resetting/using postage meter	r YES	T NO		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	r yes	NO		
b.	Using for school bus stop	r YES	NO		
c.	Assisting senior citizes, persons with disabilities, ect.	Γ YES	NO		
	If yes, please explain;	-			
ď	Using public bulletin board	17/YES	F NO	-	1
e.	Other	YES	_		
	If yes, please explain:	YES	, NO		
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	/	personal r	needs?
	If yes, please explain:	163	CPA C		

F	Γ	Г	No College	17
Better			No Opinion	Worse
If yes, please expl	lain:			
For which of the followi	ing do you leave your community? (Che	eck all that apply	.) Where do you go	o to obtain these service
Γ	Shopping			
F-/	Personal needs			
_	Banking			
F	Employement			
	Linproyement			
Do you currently use	Social needs local businesses in the community?			<u> </u>
Yes	Social needs local businesses in the community? No linue to use them if the Post Office is di	iscontinued?		
Yes	Social needs local businesses in the community? No linue to use them if the Post Office is di	iscontinued?		
Yes If yes, would you cont Yes Ime: Sammy	Social needs local businesses in the community? No linue to use them if the Post Office is di No		76678	
Yes If yes, would you cont Yes Ime: Same y	Social needs local businesses in the community? No tinue to use them if the Post Office is displayed.		76678	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the lime to complete this questionnaire.

Po	stal Services	Daily	Weekly	Monthly	y Never
a.	Buying Stamps		W	Γ	Γ
b.	Mailing Letters	TV	Γ-	F	1
G.	Mailing Parcels	T	Г	IV	Γ
d.	Pick up Post Office box mail	TV	F	Г	r
e.	Pick up general delivery mail	-	Γ	彭	Γ.
f.	Buying money orders	1	Г	TV	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	1	Г	Г
h.	Sending Express Mail	Γ	<u></u>	Te	Γ
i.	Buying stamp-collecting material	Γ	T	F	TV
Ot	her Postal Services				
a.	Entering permit mailings	W YES	S NO		
a.	Resetting/using postage meter	T YES	NO NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	T YES	S TE NO		
c.	Assisting senior citizes, persons with disabilities, ect.	r YES	NO		
	If yes, please explain:	-			_
ď.	Using public bulletin board	IV YES	S NO		
e.	Other	T VE	NO		
	If yes, please explain:	, .			
2. Do	you pass another Post Office during business hours while traveling to or from work, If yes, please explain:		ng, or for		needs?

Better	T Just a	as Good	厂	No Opinion	5	Worse
If yes, please explain:	023(-				
						,
For which of the following do y	ou leave your con	nmunity? (Check a	all that app	y.) Where do you g	go to obtain	these services?
TT.	Shopping					
N/	Personal nee	ds				
7	Banking					
Г	Employemen	t				
Г	Social needs					
ne: CARAL	NEBE	3	-	11 4		-D
dress: P. W. F	Dry 60	1 PR	MRIE	HILLIX	766	78
ephone: 254	1.344	1-226	1			
3-16	2011					
e: 0-101	2011		_	_		
the flow ofter ustoness, especially wall rounds and been all walls and been all walls the wall system.	of C Ben alice of so Thong of so to a	ly as book in last med to corn he was in cityens in them	shuper to to the forms of the f	for the war de the front her t	to sep stroyed to ass the car to less	ture The His office est the at the y stamps
1. system	and my	and many		1-1 1-141	ed en	de sien la

The ported department loud better use their fund by eliminating their advertiging budget and use it to keep officer spen to seem the public. Everyone bourses the officer spen to have! We to not med for it to be aftered money to is them! We want to been the Do. here! on advertiging. We want to been the Do. here! I also Improve the guality of empoyees would also comprove the Re by eliminating these employees who do improve the Re by eliminating these employees who do

F	Postal Services	Daily	Weekl	y Month	ily Never
а	. Buying Stamps	厂	Г		Γ
ь	. Mailing Letters		Γ	Γ	Γ
c	. Mailing Parcels				}~~
d	. Pick up Post Office box mail		Г	Γ	Γ
е	. Pick up general delivery mail	Γ	_	Γ	M
ſ.	Buying money orders	Γ	Γ	M	Γ
g	 Obtaining special services, Including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation 	Γ-	Γ	駆	Γ
ħ	. Sending Express Mail		1		Γ
ì.	Buying stamp-collecting material	Г	T	¥	Γ
C	Other Postal Services				
â	. Entering permit mailings	YES	N N	0	
a	n. Resetting/using postage meter	Γ YES	s T N	0	
١	Nonpostal Services				
a	Picking up government forms (such as tax forms)	L AE	s = N	0	
t	. Using for school bus stop	r YES	s 🍍 N	0	
c	Assisting senior citizes, persons with disabilities, ect.	YES	s L	0	
	If yes, please explain:	ASSIST			
		ANYON	E WITH	DISAL	HLITIES
d	l. Using public bulletin board	YES	1 N	0	
e	Other	T YES	ST N	0	
	If yes, please explain:	_			
2 [Do you pass another Post Office during business hours while traveling to or from work	or shoppi	no or for	nersport	al needs?
A., L	July pulse another 1 Gat Office during obshices floors while traveling to difficilit work	_			. Inderos:
		YES	S N	0	
	If yes, please explain:			_	

Better	Just as Good	No Opinion	Worse
If yes, please explain	:		
For which of the following	do you leave your community? (Check	all that apply.) Where do yo	ou go to obtain these service
•	Shopping WALU	7X	
30	Darrand was da	TX	
5	Banking WACO,		-11-
Г	Employement		
٣	Social needs		
Yes Yes Yes	e to use them if the Post Office is disc.	ontinued?	·
me: Mc NELDA	J. ARCHER		•
ME NELDA	Y 84 W PRAIRIE HILL, T.		1
11260 HW	DE PRAIRIE HILL TA	71478	
11265 HW	1264 PRALRIC HILL TA		
11260 HW didress: P.b. 130X 10	·		

1. Please check the appropriate box to indicate whether	you used the PRAIRIE HILL Post Office for each of the following:
---	--

Po	stal Services	Daily	Weekly	Month!	y Never
a.	Buying Stamps	1	Г	17	Г
b.	Mailing Letters	Γ	Γ	TV	٢
C.	Mailing Parcels	Γ	Γ	Г	To
d.	Pick up Post Office box mail	FIL	L		Γ
e.	Pick up general delivery mail	۲	٢	F	1
f.	Buying money orders	Γ	_	Г	17/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	٢		J.
h.	Sending Express Mail	Γ	Γ	Γ	TV
i.	Buying stamp-collecting material	_		_	1
Ot	her Postal Services				
a.	Entering permit mailings	YE	STN	0	
а.	Resetting/using postage meter	T YE	SFN	0	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YE	SIVN	0	
b.	Using for school bus stop	YE	STN	0	
C.	Assisting senior citizes, persons with disabilities, ect.	T YE	STN	0	
	Ií yes, please explain:	-			-
ď.	Using public bulletin board	r YE	STN)	
e.	Other	T YE	STIN)	
	If yes, please explain:				
. Do	you pass another Post Office during business hours while traveling to or from work		-		needs?
	If yes, please explain:	YE	S NO)	

	Better	Just as Good	Г	No Opinion	Worse
If yes, ple	ease explain:				
For which of t	he following do yo	ou leave your community? (Check	all that app	ly.) Where do you go	to obtain these service
F-		Shopping			
		Personal needs	_		
F		Banking			
Г		Employement			
1-		Social needs			
Do you curre	ently use local bus	sinesses in the community?			
If yes, would	Yes N Yes N Yes N	ouse them if the Post Office is disco	Kenne	th My	16.3
If yes, would I	Yes N Yes N Yes N She M	o use them if the Post Office is disc o	Kenne 73 W	PRAIRIE	Hill

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Po	stal Services	Daily	Weekly	y Month	ly Never
a.	Buying Stamps	L		17	Г
b.	Mailing Letters	P	Г	Г	T - 0
C.	Mailing Parcels	-		Г	Γ '
d.	Pick up Post Office box mail	V	F	5	-
e.	Pick up general delivery mail	Г	Γ	Γ	V
f_	Buying money orders	-	Γ		17
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	N	Г
h.	Sending Express Mail		Г	F	V
i.	Buying stamp-collecting material	F	-		la
Ot	her Postal Services				
a.	Entering permit mailings	r YE	SIN	0	
a.	Resetting/using postage meter	L YE	S N	5	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YE	s N)	
b.	Using for school bus stop	YE	S NO)	
c.	Assisting senior citizes, persons with disabilities, ect.	YE	s N	0	
	If yes, please explain:				
d.	Using public bulletin board	r YE	s N)	
e.	Other	r YE	SIN)	
	If yes, please explain:		-		
. Do	you pass another Post Office during business hours while traveling to or from work	or shopp	ing, or for	personal	needs?
		r ye	SIN)	
	If yes, please explain:				

Better]		
Bellei	Just as Good	No Opinion	Worse
If yes, please explain:	We have expensered	mul theft + id	enty theft
- of me on	ailed bella from or	a rural mail	box
For which of the following	do you leave your community? (Check a	all that apply.) Where do you go	to obtain these services?
TV	Shopping Wall, Wes	it - we g	o to Wars only o
E	Personal needs Waco	or possible	Twee a week.
	Banking Waco	, ,	
F	Employement Franchis	um + Rande in Pr	caire Hill over
Γ.	Social needs		
dress: 2839 F	M 3395 Mart, T	× 76664	
ephone: 876 2	901		
te: 3-9-11			
	nments on a separate piece of paper an		you for taking the time to
riplete this questionnaire.			
D Will	is our route to g	to Ware west	or check
o feed cattle	is our route to g	. 5000	10
Prairie Hill. feed cattle is out of to	he wan for us.	We connot	mail
Prairie Hill. - feed cattle is out of to	he wan for us.	We connot	mail
Prairie Hill. feed cattle is out of to any bills f	or do our frining	We connot	mail

* Robert Mach

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

	Po	stal Services	Daily	Weekly	Month	ly Never
	a.	Buying Stamps	Γ	Γ	X	Г
	b.	Mailing Letters	<u></u>	X ,	r	-
	c.	Mailing Parcels	Γ	Γ	X	Г
	đ.	Pick up Post Office box mail	X	1	-	
	ė.	Pick up general delivery mail	<u></u>	T	区	-
	f,	Buying money orders	Γ	Γ	5	欠.
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	X	溪	Г
	h.	Sending Express Mail	Г	Γ	X	Г
	i.	Buying stamp-collecting material	T	Г	Γ	X
	Oth	ner Postal Services				
	a.	Entering permit mailings	K YE	s No)	
	а.	Resetting/using postage meter	K YE	ST NO		
	No	npostal Services				
	а.	Picking up government forms (such as tax forms)	r Y€	sK NC)	
	b.	Using for school bus stop	L AE	S NO)	
	C.	Assisting senior citizes, persons with disabilities, ect.	X YE	s No)	
		if yes, please explain				
			-			
	d.	Using public bulletin board	X YE	s NC)	
	e.	Other	r YE	s NO)	
		If yes, please explain:		-		
2.	Do	you pass another Post Office cluring business hours while traveling to or from work,	Gr shiopp	ing, or for	personal	needs?
			r ve	SK NO	\	
		If yes, please explain:	15	or a tyc		

Bette	r Just as Good	No Opinion	Worse
If yes, please exp	olain:		
For which of the follow	ving do you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these service
_	Shopping		
G-a	Personal needs		
X	Banking W	aco	
F	Employement		
	Social needs local businesses in the community?		
X Ye	No nlinue to use them if the Post Office is di	iscontinued?	
Ye If yes, would you con	No nlinue to use them if the Post Office is di	iscontinued?	
If yes, would you con	No nlinue to use them if the Post Office is di	pply Corp.	
If yes, would you con Ye Ye Ye Ye Ye	No nlinue to use them if the Post Office is di	pply Corp.	

Bette	er	Just as Good	7	No Opinion	∇ Worse
If yes, please ex	plain:				
or which of the follow	wing do you leave y	our community? (Check	all that app	ly.) Where do you g	o to obtain these serv
	Shopp	oing			
-	Perso	nal needs			
	Banki	ng			
TT.	Emplo	pyement			
T	Social	needs			
Do you currently use		n the community?			
F Y	es No	if the Post Office is disc	onlinued?		
If yes, would you co	es No ntinue to use them		onlinued?		
If yes, would you co	es No ntinue to use them		onlinued?		

1 Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

	Ро	stal Services	Daily	Weekly	Monthly	Never
	а.	Buying Stamps	Γ	Г	1	Γ
	b.	Mailing Letters	Г	D	Γ	Г
	c.	Mailing Parcels	-	Г	Γ	
	d.	Pick up Post Office box mail	IV	Г	Г	Γ
	e.	Pick up general delivery mail	_	Г	厂	F
	f.	Buying money orders	1	_	Г	T
	g.	Obtaining special services, including Cerlified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		Г	Г
	h.	Sending Express Mail	1	_	F	12/
	i,	Buying stamp-collecting material	1	Г	F	W
	Otl	her Postal Services				
	a.	Entering permit mailings	YE	STINO	,	
	a.	Resetting/using postage meter	┌ YE	STONO)	
	No	npostal Services				
	а.	Picking up government forms (such as tax forms)	L AE	S IV NO		
	b.	Using for school bus stop	Γ _{YE}	SINC)	
	C.	Assisting senior citizes, persons with disabilities, ect.	T YE	S IV NO	,	
		If yes, please explain;	-			
	d.	Using public bulletin board	YE	SIVNO	,	_
	e.	Other	r YE	ST NO)	
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work		,	personal	needs?
			YE	S NO		
		If yes, please explain:		_	-	

	Disease the state of the service of the indicate whether	war waad it	A DRAIDE HILL	Post Office (for each of the	following:
Ŧ.	Please check the appropriate box to indicate whether	you used to	IS LIGHTLY LUFT	. Fusi Onice	Or EBOTI OF THE	, ronowing.

Рο	stal Services	Daily	Weekly	Month	ly Never
а.	Buying Stamps		٢	X	_
b.	Mailing Letters		X	Г	-
C.	Mailing Parcels	T	-	1	Г
d.	Pick up Post Office box mail	X	1	Г	Г
e.	Pick up general delivery mail	_		Г	-
f.	Buying money orders	-	Г	Г	<u></u>
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	٢	Γ	Г
h.	Sending Express Mail	F	_		_
i.	Buying stamp-collecting material	Г	T	Γ	5
Ot	her Postal Services				
a.	Entering permit mailings	Γ YES	NO NO	•	
a.	Resetting/using postage meter	Γ YES	NO NO	•	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	Γ YES	NO)	
ь.	Using for school bus stop	┌ YES	NO NO)	
c.	Assisting senior citizes, persons with disabilities, ect.	r YES	NO X)	
	if yes, please explain:				
ď.	Using public bufletin board	Γ _{YES}	NO NO		
e.	Other		NO NO		
	If yes, please explain:	YES	NO		
Do	you pass another Post Office during business hours while traveling to or from work. If yes, please explain:		ng, or for		needs?
	If yes, please explain:		-	_	-

Better		Just as Good		Γ	No Opinion	<u> </u>	Worse
If yes, please exp	lain:						
which of the follow	ing do you leave yo	ur community	? (Check all th	at app	ly.) Where do you g	o to obtain	these ser
	Shoppi	ng	WHED	+	Mart		
	Person	al needs		$\overline{}$	Mart		
	Bankin	g	WACO				
	Employ	ement	60 HC C				
	Social	needs	LOACE	2			
	local businesses in	the communit					
ſX _{Ye}	local businesses in No tinue to use them if	the Post Office	y?				
Yes, would you con	local businesses in No tinue to use them if		y?				
Yes, would you con Yes	local businesses in No tinue to use them if No	the Post Office	y? e is disconlinu	ed?			

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps		Г	17/	Г
b.	Mailing Letters		TC/	Г	Γ
C.	Mailing Parcels	г,	Г	TV	Γ
d.	Pick up Post Office box mail	TV		Г	T.
e.	Pick up general delivery mail	_	T	Г	T
f.	Buying money orders	Г	T	Γ	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	1	Г	Γ	F Some T. ME
h.	Sending Express Mail	-	T	Г	F-
i,	Buying stamp-collecting material	F	Г	r	17
Oth	ner Postal Services		-/		
a.	Entering permit mailings	YES	NO NO		
a.	Resetting/using postage meter	T YES	S NO		
No	npostal Services		1		
a.	Picking up government forms (such as tax forms)	T YES	S NO		
b.	Using for school bus stop	T YES	S NO)	
C.	Assisting senior citizes, persons with disabilities, ect.	T YES	S NO	,	
	If yes, please explain:	-			
d.	Using public bulletin board	r YES	s TV NO		
e.	Other	T YES	TT/		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work.	orshoppi	na or for	nareonal	nande?
	you place and all a so to make a sound	T YES	11/		110000
	If yes, please explain:	YES	NO		
	IT JUST ONCE A VI	120	K.	01	2015
1	a NIVER away & The ATHY	on 1	5 3	26	M:105
	1 - 1 The T Mail	Fro	01	7	heal.
	La Lagoni Wood		15	3	
3		7 51	- 1/2	12. 1	7 710

	Bette	er	Just as Good	No Opinion	Worse
If y	es, please ex	plain:			
	3/7	7 F.1	n. 339 1	Lart texas.	76664-5
1	ch of the follo	wing do you le	0	neck all that apply.) Where do you g	to obtain these services
P			Shopping De	11 Mead	
T			Personal needs Be	11 Meab Di	octor-Scotty
re			Banking Be	11 meak	
N			Employement		
1			Employement		
IC.			Social needs	ice Hill TX	
If yes,	would you co	No Intinue to use	them if the Post Office is o	disconlinued?	
ne:	F	1540	P Travis	Arnev	
11101	R	0.13	0× 72 P	airie Hill TX	76678
dress:		0 / 1	071-39	81	
dress:	1	114	2/0-2		

1 Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Ро	stal Services	Da	aity	Weekly	Monthly	Never
а.	Buying Stamps				~	_
b	Mailing Letters	T		V	Γ	F
С.	Mailing Parcels	-		Γ	1/	
d.	Pick up Post Office box mail			TV	F	Г
ē.	Pick up general delivery mail	Г		Γ	-	TN
f.	Buying money orders			Г	_	F NX
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	٢		Г	Γ	rucc
h.	Sending Express Mail	T			_	N
i.	Buying stamp-collecting material	T		Γ	Г	N
Otl	ner Postal Services					
a.	Entering permit mailings	Γ	YES	I NO	1+	9
a.	Resetting/using postage meter	Ļ	YES	T NO	NA	7
No	npostal Services					
а.	Picking up government forms (such as tax forms)	Γ	YES	F 066	_	
b.	Using for school bus stop	Г	YES	T NO	/	
c.	Assisting senior citizes, persons with disabilities, ect.	Γ	YES	F NO	/	
	If yes, please explain:					
d.	Using public bulletin board	Г	YES	NO		
€.	Other	Г	YES	IZ. NO		
	If yes, please explain:	_	120		_	
Do	you pass another Post Office during business hours while traveling to or from work,	or sh	oppin	g, or for p	ersonal	needs?
			YES	TV NO		
	If yes, please explain:		100			

2.

Better	Just as Good	No Opinion	Worse
If yes, please expla	ain:		
an which of the fallowin	ng do you leave your communily? (C	land, all that analy.) Where do you	en to obtain these again
-	Shopping _ W?		o to obtain these service
~-	Personal needs — a	200	
_	Banking	200	
Г	Employement	Se1+	
_	Social needs		
Do you currently use le	ocal businesses in the community?		
Do you currently use le	ocal businesses in the community? No Inue to use them if the Post Office is	discontinued?	
Do you currently use le Yes If yes, would you conti	ocal businesses in the community? No inue to use them if the Post Office is No When the state of the Post Office is the post		
Do you currently use le Yes If yes, would you conti	ocal businesses in the community? No inue to use them if the Post Office is No When the state of the Post Office is the post		5
Do you currently use In Yes If yes, would you continue: Yes The:	ocal businesses in the community? No inue to use them if the Post Office is No When the state of the Post Office is the post	discontinued?	5

3-12-2011

The post office is the only thing left reminding us of our heritage. The have added citizens have who have lived here all then leves. It is the heart of our near community!

Please give our past office a chance to summe in these troubled lines - Shank after Many Bushed

34. 344. 2303

Postal Service Customer Questionaire Analysis

Questionnaires were distributed to all delivery customers of the PRAIRIE HILL Post Office on 03/07/2011. Additionally, during the survey period, questionnaires were available at the PRAIRIE HILL Post Office to walk-in retail customers.

1. Number of Questionaires

Total questionnaires distributed	69
Favorable to proposal	0
Unfavorable to proposal	10
Expressing no opinon	16
Total questionnaires received	34

Postal Concerns

The following postal concerns were expressed

- Concern (No Opinion):
- No Concern
 - Response:
- Concern (No Opinion):
- You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customer expressed a concern about nonpostal services and the security of the PO box

Response

You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable);

 Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

Customers expressed concern over a postal representative not being customer oriented

Response:

You expressed concern over a postal representative not being customer chented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers were concerned about mail security

Response

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers were concerned about permit mailing

Response

You expressed a concern about permit mailing that was input at the suspended Post Office, Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

10. Concern (UnFavorable):
Customers were concerned about senior citizens

Docket 1378322 - 76678 Item Nbr: 23 Page Nbr: 3

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

Community Meeting Roster

Postal Service Respresentive (Nar Lou Klegin (A) MPOO NORTX Beverly Tubb MPOO			Date: 03/17/2011 Time
Total Number of Customers Prese	ent: <u>25</u>	Place:	
This document may become a par Names of Customers Present:	t of the official record that will be a		
Name	Mailing Address (optional)	Zip Code	Phone Number
		_	
		-	

Community Meeting Roster

Item 24 PPZ

Postal Service Respresentive (Names and Titles):	Date: 03/17/2011
Lou Klegin (A) MPOO NORTX	Time
Beverly Tubb MPOO	
	Λ
Total Number of Customers Present 0 25 p	Have France Hell

This document may become a part of the official record that will be available for public viewing

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
amet Ahroh	P0836 P. H	76673	2543442455
Manisteral Alexa	Person DIL	76671	254-314 7261
and and Welden	(BB, W 51 FH	166/2	254-144-2325
-ge Alado	P.O. BOX 51	76678	254 341 2325
letter & anne	Pa Ben 162	76278	184. 4-14-2264
Sammy dec Gall	PO BOX 130	14698	154 710 5772
54= Mark RIV	AFU BX 73	2778	254 394 223
Day Dus	- po Dox38	76675	254744-2632
She 1/9 Beggis	1 PO 8.x151	26678	254344-2494
Mory Blink	Co Boy 03	76528	75× 344 2303
annie Much	P.D Boy 37	74678	749-8380
wide Jolden yeles	RU ENATING VOL	766 71	
WORFFARLAN		7667	254-344266
Gene Cadden	80 BOX 143	76678	254 645 1245
Shough	Po 83	16678	254-978-166

Community Meeting Roster

Postal Service Respresentive (I	Names and Titles)		Date, 03/17/2011
Lou Kiegin (A) MPOO NORTX Beverly Tubb MPOO			Time
			Item 24
			PP 3
Total Number of Customers Pre	esent 0	Place: Phil	in dell
This document may become a Names of Customers Present	part of the official record that will b	e available for public viewing	g.
Name	Mailing Address (optional)	Zip Code	Phone Number
Sally Sain	Boy 9	76678	344-2333
Fant M. Tixllas	23 Jones View	17370	291-3210
Hartoll of	15291CR 310	76664	254-209-6152
Stoll Wold Ro	Pr. Box 6	76678	254 244-2309
Robert Ester	Po Bay		
Dary Lived	POWKE	. 5 6 9.19.	254794 2395
Brun Joda.	5345 FM 339 N	16478	
CLANDE HOUISTER	20. Box 58	74678	254-25-6152
Mike Whitm	H 614 7	74678	234-344-2446
ha Bye	Pola 2	11/73	144 4 70 4- 2 10 3
			-
-			

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (No Opinion);

No Concern

Response:

Concern (UnFavorable):

Why do we have so many different stamps if we are losing money and having to close smaller offices?

Response

You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal ervice.

Concern (UnFavorable):

Shorten hours instead of closing

Response

You expressed a concern that we should shorten the office hours instead of closing the Prairie Hill Post Office. The Prairie Hill office is currently earning less than 2 hours a day the salary would be more than the revenue.

Concern (UnFavorable):

Customers were concerned about permit mailing

Response:

You expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be/has been transferred to the administrative Post Office, Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

Concern (UnFavorable):

Customers inquired about building a new facility or a mobile unit

Response.

You inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery

Concern (UnFavorable):

Cut out advertising as everybody know that we have a Postal Service

Response

You expressed a concern that we should cut off advertising as everybody knows that there is a Postal Service but not everyone realizes the products that we have to offer This is decided at Headquarters not at the local level

Concern (UnFavorable):

Customers inquired about the location of the CPO

Response

You expressed a concern about the location of the CPO. The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract.

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response.

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Goncern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

 Custome's expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

Docket: 1378322 - 76678 Item Nbr. 25 Page Nbr 2

> You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

11. Why not have the rural carrier clerk for 1/2 a day and then carry the route for half a day.

You expressed that the rural carrier should clerk to 1/2 a day and then carry the route for the other half. This would be in violation of the National Agreements for the clerk and rural crafts. Also the carrier would not be able to get the route completed in a timely matter.

Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Concern (UnFavorable):

Former Postmaster ran customers off which caused stamps sells to decrease

You expressed a concern that the former Postmaster ran customers off which caused stamp sells to decrease. The former Postmaster has been gone for over a year and in such a small office, the town would have been aware that the Postmaster was gone.

Concern (UnFavorable):

How many Postal workers in the US? Why not give back 2 Holidays a year?

You expressed a concern about the number of Postal Employees in the US and why don't they give back 2 Holidays a year This is not a decision that we can make locally and is made at Headquarters.

Concern (UnFavorable):

Why won't the government help the USPS? What about letters to our Senators?

Response:

You expressed a concern as to why the government won't help us. This is your choice to write to your Congressman and Senators to express your concerns for the Postal Service.

Nonpostal Concerns

Docket: 1378322 - 76678 Item Nbr. 26 Page Nbr. 1



03/18/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at on 03/17/2011 from to to answer questions and provide information about our service.

If you have any questions, you may contact Ronald Lee at (210) 368-1747.

Thank you for your assistance.

Sincerely,

Lou Klegin Manager, Post Office Operations



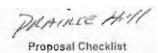
	POSTAL S	SERVICE						
A. Office								
Name:	PRAIRIE H	ILL				State: TX	Złp (Code 76678
Area:	SOUTHWE	ST			District:	RIO GRANDE PFC		<u></u>
Congression	nal District	17th			County:	LIMESTONE		
EAS Grade	9	11				Finance Number	48728	5
Post Office	: [K	Classified Stallon			Classified Branch		CPO
This form is	s a place ho	older for n	umber 27. There was not a	petition r	ecieved.			
Prepared	_	toy Davis					Date:	08/29/2011
Tille:	<u>R</u>	IO GRAN	DE PFC Post Office Review	w Coordir	nator			
Tele No:	(2	210) 368-	1261			F	ax No:	(210) 368-5579



A. Office				
# O 11100				
Name: PRAIRIE HILL			State: TX	Zìp Code: 76878
rea: SOUTHWEST		District:	RIO GRANDE PFC	
ongressional District: 17th		County:	LIMESTONE	
AS Grade: 11	_		Finance Number:	487285
Post Office:	Classified Station		Classified Branch	СРО

This form is a place holder for number 28. There was no Congressional inquiry.

Date: 08/29/2011 Prepared by. Roy Davis RIO GRANDE PFC Post Office Review Coordinator Tille: (210) 368-5579 Tele No: (210) 368-1261 Fax No:



Section 1 Section II

Section III

Responsiveness to Community Postal Needs

Tell what we are doing and why

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive

Hours of service, daily window transaction average, number of permit mailers, and postage meter users

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post. Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal

Preproposal activities — questionnaires, number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquines included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings	
/	A statement of annual savings includes a breakdown as follows.	
	Postmaster salary (EAS-11 Minimum, no COLA)	\$ 33 168
	Fringe benefits 33.5%	\$ 11 11 1
	Rental costs, excluding utilities	5 8712
	Total annual costs	\$ 52921
	Less estimated cost of replacement service	3 894
	Total annual savings	5 40 0
A one-time expense of \$ 200		7707/
/	Is postmaster salary based on the minimum salary without COLA?	
	Does postmaster salary reflect the current office evaluation?	
Section V	Other Factors	
~	The Postal Service has identified no other factors for consideration (if appr	ropriate)
	List other factors as appropriate.	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
V	Other factors when replacement service is a CPO.	
Section VI	Summary	
~	The proposal most include a bnef summary that explains why the closing necessary and an assessment of how those factors supporting the need for negative factors. In taking competing considerations into account, the needegree of effective and regular service must be paramount.	or change outweigh any
Section VII	Notices	
1	Appropriate notice is made that this is a proposal and not a final determination is made to discontinue the office, information on the appeal at that time.	
Checklist Completed By		
-01	3-29-21 c/ Date	
Investigative Coordinator	Date	
Reviewed and Control By	3-29-2011	
July 1		
District PO Review Loordinator	Date	



04/14/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the PRAIRIE HILL Post Office Docket No. 1378322

This is to advise you that on 04/18/2011, I will post for public comment a proposal to close the PRAIRIE HILL Post Office in Limestone, Congressional District No. 17th.

If you have any questions, please call RONALD LEE District Review Coordinator at (210) 368-1747.

MANNY ARGUELLO District Manager RIO GRANDE PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures, PS Form 4920 Proposal



OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of PRAIRIE HILL Proposal Docket No. 1378322 - 76678

Please post the enclosed proposal to close the PRAIRIE HILL Post Office in the lobby. The proposal must be posted in a prominent place from 04/18/2011 through close of business on 06/19/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (210) 368-1747.

RONALD LEE
Post Office Review Coordinator
RIO GRANDE PFC District

Enclosures. PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 04/18/2011 Date of Removal: 06/19/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE PRAIRIE HILL, TX POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the PRAIRIE HILL Post Office:

The Postal Service is considering the close of the PRAIRIE HILL Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/18/2011 through 06/19/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the PRAIRIE HILL PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please relum the comment form to:

RONALD LEE 1 POST OFFICE DR SAN ANTONIO, TX 78284-9993

For more information, you may call RONALD LEE at (210) 368-1747 or write to the above address.

Thank you for your assistance.

Sincerely.

LOU KLEGIN LOU KLEGIN 1 POST OFFICE DR SAN ANTONIO, TX 78284-9993



Docked 1378322-76678 Item 33 PP1

Date of Posting: 04/18/2011

Posting Round Date:

Date of Removal: 06/19/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE PRAIRIE HILL, TX POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378322 - 76678

Docket 1378322 - 76678 Item Nbr: 33 Page Nbr: 2

L RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons. This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

The Prairie Hill Post Office, an EAS-11 level, provides service from 07:30 - 12:30 - 13:00 - 15:00 Monday - Friday, 07:30 - 09:30 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 69 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were. \$17,346 (45 revenue units) in FY 2008; \$14,078 (37 revenue units) in FY 2009, and \$12,831 (33 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 17, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 07, 2011, 69 questionnaires were distributed to delivery customers of the Prairie Hill Post Office. Questionnaires were also available over the counter for retail customers at the Prairie Hill Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 10 unfavorable, and 16 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Coolidge Post Office, an EAS-13 level office. Window service hours at the Coolidge Post Office are from 08:00 to 16:00, Monday through Friday, and 08:00 to 09:00 on Saturday. There are 84 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about nonpostal services and the security of the PO box
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are

considered where service by existing methods would impose an

Concern:

extreme physical hardship for an Individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern over a postal representative not Concern: being customer oriented Response: The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be Customers were concerned about having to travel to another post 5. Concern: office for service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. ก Concern: Customers were concerned about mail security Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Concern: Customers were concerned about permit mailing Response: The customer expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster. Concern: Customers were concerned about senior citizens Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special top to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. You were concerned about having to travel to another post office for 9 Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. 10. Concern: Customer expressed a concern about package delivery and pickup Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mall box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Customers expressed concern over the apparent lack of interest by

the Postal Service for the needs of the community

Docket: 1378322 - 76678 Item Nbr: 33 Page Nbr: 4

The customer expressed a concern that the Postal Service exhibits Response: a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. 12. Concern: Customers inquired about building a new facility or a mobile unit Response: The customer inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery. 13. Concern: Customers inquired about the location of the CPO Response: The customer expressed a concern about the location of the CPO. The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract. 14. Concern: Cut out advertising as everybody know that we have a Postal Service Response: You expressed a concern that we should cut off advertising as everybody knows that there is a Postal Service but not everyone realizes the products that we have to offer. This is decided at Headquarters not at the local level. Former Postmaster ran customers off which caused stamps sells to 15. Concern: decrease The customer expressed a concern that the former Postmaster ran Response: customers off which caused stamp sells to decrease. The former Postmaster has been gone for over a year and in such a small office, the town would have been aware that the Postmaster was gone. How many Postal workers in the US? Why not give back 2 Holidays 16. Concern: a year? Response: The customer expressed a concern about the number of Postal Employees in the US and why don't they give back 2 Holidays a year. This is not a decision that we can make locally and is made at Headquarters. 17. Concern: Shorten hours instead of closing Response: You expressed a concern that we should shorten the office hours instead of closing the Prairie Hill Post Office. The Prairie Hill office is currently earning less than 2 hours a day the salary would be more than the revenue. Why do we have so many different stamps if we are losing money 18. Concern: and having to close smaller offices? Response: You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal ervice. Why not have the rural carrier clerk for 1/2 a day and then carry the 19. Concern: route for half a day. Response: The customer expressed that the rural carrier should clerk to 1/2 a day and then carry the route for the other half. This would be in

timely matter.

violation of the National Agreements for the clerk and rural crafts. Also the carrier would not be able to get the route completed in a

Docket: 1378323 - 76678 Item Nbr: 33 Page Nbr: 5

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Response:

Why won't the government help the USPS? What about letters to our Senators?

You expressed a concern as to why the government won't help us. This is your choice to write to your Congressman and Senators to express your concerns for the Postal Service.

Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for
- customers.
- 4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient
 - parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A
 carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Prairie Hill is an unincorporated community located in LIMESTONE County. The community is administered politically by Limestone Co. Police protection is provided by the Limestone Co. Fire protection is provided by the Prairie Hill Vol Fire. The community is comprised of Retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Prairie Hill Post Office will be available at the Coolidge Post Office. Government forms normally provided by the Post Office will also be available at the Coolidge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,097 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 8,712</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 52,991 <u>- \$ 3 894</u>
Total Annual Savings	\$ 49.097

A one-time expense of \$ 2000 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Prairle Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

The postmaster was promoted on July 05, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Prairie Hill Post Office provided delivery and retail service to 69 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.

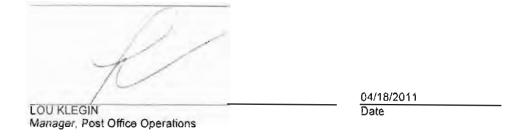
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$49,097 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Coolidge Post Office during normal office hours.
- B This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the PRAIRIE HILL Post Office.

1.		escribe any favorable or unfavorable effects you the regularity or effectiveness of your postal services.
2.	Effect on Your Community. Please you believe the proposal would have	se describe any favorable or unfavorable effects that see on your community.
3.		any other views or information that you believe the eciding whether to adopt the proposal.
Name of	Postal Customer	Signature of Postal Customer
Mailing A	Address	
City, Stat	e, and ZIP Code	Date



05/03/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 06/19/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

RONALD LEE

Post Office Review Coordinator

1 POST OFFICE DR

SAN ANTONIO, TX 78284-9993



Date of Posting: 04/18/2011

Posting Round Date.

Date of Removal: 06/19/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE PRAIRIE HILL, TX POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378322 - 76678





I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Prairie hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC), Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

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The retail window averaged 13 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$17,346 (45 revenue units) in FY 2008; \$14,078 (37 revenue units) in FY 2009; and \$12,831 (33 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

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On March 07, 2011, 69 questionnaires were distributed to delivery customers of the Praine hill Post Office, Questionnaires were also available over the counter for retail customers at the Prairie hill Post Office, 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows; 0 favorable, 10 unfavorable, and 16 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Coolidge Post Office, an EAS-13 level office. Window service hours at the Coolidge Post Office are from 08:00 to 16:00, Monday through Friday, and 08:00 to 09:00 on Saturday. There are 84 post office boxes evallable.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

١.	Concern:	Customer expressed a concern about nonpostal services and the security of the PO box
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to

the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an

11. Concern:

extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the

Customers expressed concern over the apparent lack of interest by

the Postal Service for the needs of the community

administrative postmaster. Customers expressed concern over a postal representative not Concern: being customer oriented Response: The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be Customers were concerned about having to travel to another post Concern: office for service Rasponse: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carner, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Concern: Customers were concerned about mail security Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mallboxes which are locked and does not accept keys for this purpose. 7 Concern: Customers were concerned about permit mailing The customer expressed a concern about permit mailing that was Rosponso: Input at the suspended Post Office. Responsibility for the permit account will be has been transferred to the administrative Post Office, Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmester. Λ Concern: Customers were concerned about senior citizens Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. You were concerned about having to travel to another post office for Concern: Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. 10. Concern: Customer expressed a concern about package delivery and pickup Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mall box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEM 36 / PAGE ____

	Response:	The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
12.	Concern:	Customers inquired about building a new facility or a mobile unit
	Response:	The customer inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.
13.	Concern:	Customers inquired about the location of the CPO
	Response:	The customer expressed a concern about the location of the CPO. The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract.
14.	Concorn:	Cut out advertising as everybody know that we have a Postal Service
	Rasponse:	You expressed a concern that we should cut off advertising as everybody knows that there is a Postal Service but not everyone realizes the products that we have to offer. This is decided at Headquarters not at the local level
15.	Concern:	Former Postmaster ran customers off which caused stamps sells to decrease
	Response:	The customer expressed a concern that the former Postmaster ran customers off which caused stamp sells to decrease. The former Postmaster has been gone for over a year and in such a small office, the town would have been aware that the Postmaster was gone.
18.	Concern:	How many Postal workers in the US? Why not give back,2 Holidays a year?
	Response:	The customer expressed a concern about the number of Postal Employees in the US and why don't they give back 2 Holidays a year. This is not a decision that we can make locally and is made at Headquerters.
17.	Concern:	Shorten hours instead of closing
	Response:	You expressed a concern that we should shorten the office hours instead of closing the Prairie Hill Post Office. The Prairie Hill office is currently earning less than 2 hours a day the salary would be more than the revenue.
18	. Concern:	Why do we have so many different stamps if we are losing money and having to close smaller offices?
	Response:	You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal ervice.
19), Concern:	Why not have the rural carrier clerk for 1/2 a day and then carry the route for half a day.
	Response:	The customer expressed that the rural carrier should clerk fo 1/2 a day and then carry the route for the other half. This would be in violation of the National Agreements for the clerk and rural crafts. Also the carrier would not be able to get the route completed in a

timely matter.

Also the carrier would not be able to get the route completed in a

Hem Nbr: 33 Page Nbr: 5

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEM 36 / PAGE _____

20.	Concern	

Response:

Why won't the government help the USPS? What about letters to our Senators?

You expressed a concern as to why the government won't help us. This is your choice to write to your Congressman and Senators to express your concerns for the Postal Service.

Some advantages of the proposal are:

1.	The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail
	order forms are provided for customer convenience.
2.	Customers opting for carrier service will have 24-hour access to their mail.
3.	Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4.	CBUs can offer the security of individually locked mail compartments. Parcel lockers provide

5. Customers opting for customers.
Customers opting for carrier service will not have to pay post office box fees,
Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1.	The loss of a retail outlet and a postmaster position in the community. Retail services are provided
	by the carrier.
2.	Meeting the carrier at the box to transact business. However, it is not necessary to be present to
	conduct most Postal Service transactions.
3.	A change in the mailing address. The community name will continue to be used in the new address.
	A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Prairie hill is an unincorporated community located in Limestone County. The community is administered politically by Limestone Co. Police protection is provided by the Limestone Co. Fire protection is provided by the Prairie Hill Vol Fire. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Prairie hill Post Office will be available at the Coolidge Post Office. Government forms normally provided by the Post Office will also be available at the Coolidge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the Information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was promoted on July 05, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,097 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Rental Costs, Excluding Utilities	\$ 33,168 \$ 11,111 <u>+ \$ 8 712</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 52,991 <u>- \$ 3,894</u>
Total Annual Savings	_ \$.49.097

A one-time expense of \$ 2000 will be incurred for installation of CBUs and 0 parcel locker(s).

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Prairie hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

The postmaster was promoted on July 05, 2007. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined 'Effective and regular service will continue to be provided by rural route service.

The Prairie hill Post Office provided delivery service to no customers and 69 PO Box customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retall services will be available from the carrier. alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$49,097 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Prairie Α hill Post Office and Coolidge Post Office during normal office hours.
- This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

LOU KLEGIN Manager, Post Office Operations 04/18/2011 Date

Date of Posting: 04/18/2011

Posting Round Date:

Date of Removal: 06/19/2011

Removal Round Date:

UN 2 0 2011

PROPOSAL TO CLOSE
THE PRAIRIE HILL, TX POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378322 - 76678

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Prairie hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

The Prairie hill Post Office, an EAS-11 level, provides service from 07:30 - 12:30 - 13:00 - 15:00 Monday - Friday, 07:30 - 09:30 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 69 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mall services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$17,346 (45 revenue units) in FY 2008; \$14,078 (37 revenue units) in FY 2009; and \$12,831 (33 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 17, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers, 25 customer(s) attended the meeting.

On March 07, 2011, 69 questionnaires were distributed to delivery customers of the Prairie hill Post Office. Questionnaires were also available over the counter for retail customers at the Prairie hill Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 10 unfavorable, and 16 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Coolidge Post Office, an EAS-13 level office. Window service hours at the Coolidge Post Office are from 08:00 to 16:00, Monday through Friday, and 08:00 to 09:00 on Saturday. There are 84 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1,	Concern:	Customer expressed a concern about nonpostal services and the security of the PO box
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an

11. Concern:

extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern over a postal representative not Concern: being customer oriented The customer expressed concern over a postal representative not Response: being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be Customers were concerned about having to travel to another post 5. Concern: office for service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customers were concerned about mail security 6 Concern: Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose Concern: Customers were concerned about permit mailing 7. The customer expressed a concern about permit mailing that was Response: input at the suspended Post Office. Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster. Customers were concerned about senior citizens Concern: Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. You were concerned about having to travel to another post office for 9. Concern: The customer expressed a concern about having to travel to another Response: post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customer expressed a concern about package delivery and pickup 10. Concern: Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Customers expressed concern over the apparent lack of interest by

the Postal Service for the needs of the community

	Response:	The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
12.	Concern:	Customers inquired about building a new facility or a mobile unit
	Response:	The customer inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.
13,	Concern:	Customers inquired about the location of the CPO
	Response:	The customer expressed a concern about the location of the CPO. The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract.
14.	Concern:	Cut out advertising as everybody know that we have a Postal Service
	Response:	You expressed a concern that we should cut off advertising as everybody knows that there is a Postal Service but not everyone realizes the products that we have to offer. This is decided at Headquarters not at the local level.
15.	Concern:	Former Postmaster ran customers off which caused stamps sells to decrease
	Response:	The customer expressed a concern that the former Postmaster ran customers off which caused stamp sells to decrease. The former Postmaster has been gone for over a year and in such a small office, the town would have been aware that the Postmaster was gone
16.	Concern:	How many Postal workers in the US? Why not give back 2 Holidays a year?
	Response:	The customer expressed a concern about the number of Postal Employees in the US and why don't they give back 2 Holidays a year. This is not a decision that we can make locally and is made at Headquarters.
17.	Concern:	Shorten hours instead of closing
	Response:	You expressed a concern that we should shorten the office hours instead of closing the Prairie Hill Post Office. The Prairie Hill office is currently earning less than 2 hours a day the salary would be more than the revenue.
18.	Concern:	Why do we have so many different stamps if we are losing money and having to close smaller offices?
	Response:	You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal ervice.
19.	Concern:	Why not have the rural carrier clerk for 1/2 a day and then carry the route for half a day.
	Response:	The customer expressed that the rural carrier should clerk fo 1/2 a day and then carry the route for the other half. This would be in violation of the National Agreements for the clerk and rural crafts.

timely matter.

Also the carrier would not be able to get the route completed in a

Docket 1378322 - 76678 hem Nbr: 33 Page Nbr \$

20. Concern:

Why won't the government help the USPS? What about letters to our Senators?

Response:

You expressed a concern as to why the government won't help us. This is your choice to write to your Congressman and Senators to express your concerns for the Postal Service.

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Some advantages of the proposal are:

- 1. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- 4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.
- Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address.
 A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Prairie hill is an unincorporated community located in Limestone County. The community is administered politically by Limestone Co. Police protection is provided by the Limestone Co. Fire protection is provided by the Prairie Hill Vol Fire. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Prairie hill Post Office will be available at the Coolidge Post Office. Government forms normally provided by the Post Office will also be available at the Coolidge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was promoted on July 05, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,097 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Rental Costs, Excluding Utilities	<u>+ \$ 8.712</u>
Total Annual Costs	\$ 52,991
Less Annual Cost of Replacement Service	<u>- \$ 3,894</u>
Total Annual Savings	\$ 49.097

A one-time expense of \$ 2000 will be incurred for installation of CBUs and 0 parcel locker(s).

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Prairie hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

The postmaster was promoted on July 05, 2007. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Praine hill Post Office provided delivery service to no customers and 69 PO Box customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$49,097 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outwelgh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Prairie hill Post Office and Coolidge Post Office during normal office hours.
- B This is a proposal, it is not a final determination to close this post office, if a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

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LOU KLEGIN	Date
Manager, Post Office Operations	

Date of Posting: 04/18/2011

Date of Removal: 06/19/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE PRAIRIE HILL, TX POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the PRAIRIE HILL Post Office:

The Postal Service is considering the close of the PRAIRIE HILL Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/18/2011 through 06/19/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the PRAIRIE HILL PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper

Please return the comment form to:

RONALD LEE 1 POST OFFICE DR SAN ANTONIO, TX 78284-9993

For more information, you may call RONALD LEE at (210) 368-1747 or write to the above address.

Thank you for your assistance.

Sincerely,

LOU KLEGIN LOU KLEGIN 1 POST OFFICE DR SAN ANTONIO, TX 78284-9993



NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 06/21/2011

Postal Customers of the Prairie hill Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Prairie hill Post Office, which was posted 04/18/2011 through 06/19/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Prairie hill Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC

Sincerely.

LOU KLEGIN 1 POST OFFICE DR

SAN ANTONIO, TX 78284-9993



06/21/2011

MEMO TO THE RECORD

SUBJECT: PRAIRIE HILL

Docket Number 1378322 - 76678

The proposal to consolidate the PRAIRIE HILL was posted with an "Invitation for Comments," at the PRAIRIE HILL from 04/18/2011 through 06/19/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

RONALD LEE
Post Office Review Coordinator
RIO GRANDE PFC District



A Office							
A. Office							
Name: PRAIRIE SOUTH				District:	State: TX RIO GRANDE PFC	Zip Code:	76678
Congressional Dist				County	Limestone		
EAS Grade:	11			,	Finance Number:	487285	
Post Office:	$\overline{\mathbf{Y}}$	Classified Station			Classified Branch	CF	00
This form is a place	e holder for nu	mber 39. There was not a	premalure	e appeal i	received.		
						Date	00/04/004
Prepared by: Tille:	Ronald Lee	DE PFC Post Office Revi	ew Coordi	nator		Date:	06/21/2011
Tele No:	(210) 368-1	747				Fax No:	(210) 368-5579



08/29/2011

MEMO TO THE RECORD

SUBJECT: PRAIRIE HILL

Docket Number 1378322 - 76678

The proposal to consolidate the PRAIRIE HILL was posted with an "Invitation for Comments," at the PRAIRIE HILL from 04/18/2011 through 06/19/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

ROY DAVIS
Post Office Review Coordinator
RIO GRANDE PFC District

Item 41 PP 1

Date of Posting: 04/18/2011

Posting Round Date:

Date of Removal: 06/19/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE PRAIRIE HILL, TX POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1378322 - 76678

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs)

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

The Praine Hill Post Office, an EAS-11 level, provides service from 07:30 - 12:30 - 13:00 - 15:00 Monday - Friday, 07:30 - 09:30 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 69 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$17,346 (45 revenue units) in FY 2008; \$14,078 (37 revenue units) in FY 2009; and \$12,831 (33 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

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If this proposal is implemented, delivery and retail services will be provided by the Coolidge Post Office, an EAS-13 level office. Window service hours at the Coolidge Post Office are from 08:00 to 16:00, Monday through Friday, and 08:00 to 09:00 on Saturday. There are 84 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about nonpostal services and the security of the PO box
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory
3.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to

the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an

11. Concern:

for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern over a postal representative not Concern: being customer oriented Response: The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken. Customers were concerned about having to travel to another post Concern: office for service The customer expressed a concern about having to travel to another Response: post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. 6 Concern: Customers were concerned about mail security The customer expressed a concern about the security of mail. Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal dally mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Customers were concerned about permit mailing Concern: 7. The customer expressed a concern about permit mailing that was Response: input at the suspended Post Office. Responsibility for the permit account will be has been transferred to the administrative Post Office. Mallings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster. Customers were concerned about senior citizens Concern: Response: The customer expressed a concern about senior citizens. Camer service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. You were concerned about having to travel to another post office for 9 Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mall and Money Order Application forms are available for customer convenience. 10. Concern: Customer expressed a concern about package delivery and pickup The customer expressed a concern about package delivery and Response: pickup Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

extreme physical hardship for an individual customer. Any request

Customers expressed concern over the apparent lack of interest by

the Postal Service for the needs of the community

Response: The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. 12. Concern: Customers inquired about building a new facility or a mobile unit Response: The customer inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery. 13. Concern: Customers inquired about the location of the CPO Response: The customer expressed a concern about the location of the CPO The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract. 14. Concern: Cut out advertising as everybody know that we have a Postal Service Response: You expressed a concern that we should cut off advertising as everybody knows that there is a Postal Service but not everyone realizes the products that we have to offer. This is decided at Headquarters not at the local level. Former Postmaster ran customers off which caused stamps sells to 15. Concern: decrease Response: The customer expressed a concern that the former Postmaster ran customers off which caused stamp sells to decrease. The former Postmaster has been gone for over a year and in such a small office, the town would have been aware that the Postmaster was gone. How many Postal workers in the US? Why not give back 2 Holidays 16. Concern: a year? Response: The customer expressed a concern about the number of Postal Employees in the US and why don't they give back 2 Holidays a year. This is not a decision that we can make locally and is made at Headquarters. 17. Concern: Shorten hours instead of closing Response: You expressed a concern that we should shorten the office hours instead of closing the Prairie Hill Post Office. The Prairie Hill office is currently earning less than 2 hours a day the salary would be more than the revenue. Why do we have so many different stamps if we are losing money 18. Concern: and having to close smaller offices? Response: You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal ervice. Why not have the rural carrier clerk for 1/2 a day and then carry the 19, Concern: route for half a day. Response: The customer expressed that the rural carrier should clerk to 1/2 a

timely matter.

day and then carry the route for the other half. This would be in violation of the National Agreements for the clerk and rural crafts. Also the carrier would not be able to get the route completed in a

Docket | 378322 - 76678 Item Nbr. 41 Page Nbr. 5

20 Concern:

Response:

Why won't the government help the USPS? What about letters to our Senators?

You expressed a concern as to why the government won't help us. This is your choice to write to your Congressman and Senators to express your concerns for the Postal Service.

Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post
 - office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for
- customers.
- 4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient
- parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- 2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A
 carrier route address will be assigned.

Taking all available Information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

H. EFFECT ON COMMUNITY

Prairie Hill is an unincorporated community located in Limestone County. The community is administered politically by Limestone Co. Police protection is provided by the Limestone Co. Fire protection is provided by the Praire Hill Vol Fire. The community is comprised of Retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Prairie Hill Post Office will be available at the Coolidge Post Office. Government forms normally provided by the Post Office will also be available at the Coolidge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,097 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 8.712</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 52,991 <u>- \$ 3.894</u>
Total Annual Savings	\$ 49.097

A one-time expense of \$ 2000 will be incurred for installation of CBUs and 0 parcel locker(s).

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

The postmaster was promoted on July 05, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service, however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Prairie Hill Post Office provided delivery and retail service to 69 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$49,097 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available Information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted

VII. NOTICES

- Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Prairie
 Hill Post Office and Coolidge Post Office during normal office hours.
- 8. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



	Fact Sheet	ł.	NL	Pro
2. Post Office Name		3. State and ZIP • 4 Code		
PRAIRIE HILL		TX, 76678-9998		_
	Area, Customer Service SOUTHWEST	6. County Limestone	7. Congress	Iona) District
8. Reason for Proposal to Discontinue	9. PO Emergency Suspend		10. Proposed Permane	nt Alfernato Sc
This office is currently vacant and earns le han 2.0 hours daily thus performing below standards to operate as an independent P Office. Effective and regular service will continue via rural routs service with retail services provided by the carrier alleviating need to travel to a Post office for service.	Vost			
11. Staff	ing		12 Hours of Service	
	E 0.50 37 4.5	a Time M-F	Sat	1
a	cy Reason & Date: was promoted	07 30 - 19 30 - 13,00 - 16	3.00 07 30 - 09 30	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
	-	a. Lobby Time M-F	Sat	
b OIC Career	Non-Career	24 hours	24 hours	
a Current DM DOSITION Laure (150)				
c. Current PM POSITION Level (150) EAS-11	Downgraded from EAS-11		*	•
d No of Clerks-0 No of Career-0	No of Non-Career- 0			
e No of Others- 0 No of Career- 0	No of Non-Career- 0			
13. Number of Cus	Koniers Served		14. Daily Volume (Pleces	-
a General Delivery	0	Types of Mail	Received	Dispeto
b P O. Box	69	e, First-Class	197	19
c. City Delivery	0	b. Newspaper	73	0
d Rural Delivery		c Parcel	5	1
e, Highway Contract Roule Box		d Other		٥
/ Total	69	e. Total	275	20
g No. Receiving Duplicate Service		f. No of Postage Meters		
h. Average No. Daily Transactions	12 70	g. No. of Permits	 	-
Finances a. FY 2008 2009 2010		Receipts \$ 17,346 \$ 14,078 \$ 12,831	b. EAS Stop 1 PM Basic Salar (no Cola) \$ 33168	c. PM Fring (33.6% of b 511 111
	16a.	Quarters		
Postal Owned	Leased of Leased Expension Date	eJ 11/30/2013	Алтыні L	nase \$ 8712
30-day cancellation clause? Yes Located in Business Hori		Suitable alternate quarters a	vallable? Yes	No.
Located in Business Hori	ne Other	Suitable alternote quarters a		
Located in Business Hori	ne Other	Suitable alternote quarters at 19 Administrative/Ema Name COOLIDGE Window Service Hours. Lobby Hours.	inating Office (<i>Proposed</i>): EAS Level	No Miles /
Located in Business Hori	ne Other	Suitable alternate quarters at 19 Administrative/Ema Name COOLIGE Window Service Hours. Lobby Hours: PO Boxes Available: 4 20 Nearest Pust Office Name COOLIGE	inating Office (Proposed): EAS Level M.F 08:00 to 16:00 M.F 24 hours 84 D (If different from above): EAS Level	No Miles A SAT 06:00 to SAT 24 hours
Located in Business Hori 16b. Explain 17 Schools, Churches and Organization	on in Service Area No 0	Suitable alternate quarters at 19 Administrative/Ema Name COOLDGE Window Service Hours. Lobby Hours: PO Boxes Available: 120. Nearest Past Office Name COOLDGE Window Service Hours: Lobby Hours.	inating Office (Proposed): EAS Level M.F 08:00 to 16:00 M.F 24 hours 84 D (If different from above): EAS Level	No No Miles A SAT 08:00 to SAT 24 hours Miles A SAT 08:00 to
Located in Business Hori 16b. Explain 17 Schools, Churches and Organization	ne Other On in Service Area No 0	Suitable alternate quarters at 19 Administrative/Ema Name COOLIDGE Window Service Hours. Lobby Hours: PO Boxes Available: 4 20 Nearest Plust Office Name COOLIDGE Window Service Hours: Lobby Hours. PO Boxes Available:	inating Office (Proposed): EAS Level M.F 08:00 to 16:00 M.F 24 hours 84 D (If different from above): EAS Lovel M.F 08:00 to 18:00 M.F 24 hours	No No Miles A SAT 08:00 to SAT 24 hours Miles A SAT 08:00 to
Located in Business Hori 16b. Explain 17 Schools, Churches and Organization 18 Businesses in Service Area	ne Other On in Service Area No 0	Suitable alternote quarters at 19 Administrative/Ema Name COOLIGE Window Service Hours. Lobby Hours. PO Boxes Available: 20 Nearest Pust Office Name COOLIGE Window Service Hours: Lobby Hours. PO Boxes Available: Po Boxes Avail	inating Office (Proposed): EAS Level M.F 08:00 to 16:00 M.F 24 hours 84 D (If different from above): EAS Lovel M.F 08:00 to 18:00 M.F 24 hours	No SAT 06:00 to SAT 24 hours Miles A SAT 08:00 to SAT 24 hours
Located in Business Hori	ne Other On in Service Area No 0	Suitable alternate quarters at 19 Administrative/Ema Name COOLIDGE Window Service Hours. Lobby Hours. PO Boxes Available: 1 20 Nearest Plust Office Name COOLIDGE Window Service Hours: Lobby Hours. PO Boxes Available: 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	inating Office (Proposed): EAS Level M.F 08:00 to 16:00 M.F 24 hours 84 D (If different from above): EAS Lovel M.F 08:00 to 18:00 M.F 24 hours	No Miles A SAT 06:00 to to SAT 24 hours



MEMO TO THE RECORD

SUBJECT: Certification of the Record

PRAIRIE HILL

Docket Number 1378322 - 76678

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

1 22/8 COTAL 100 N

WILLIAM MITCHELL District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, S	State, ZIP Code:	PRAIRIE HILL, TX, 76678-9998				
EAS Level:		11				
District:		RIO GRANDE PFC				
County:		Limestone				
Congressional	District	17th				
Proposal:		Close Consolidate				
Reason For Pr	oosed:	was promoted				
Alternate Serv	`	Rural Route Service				
Customers Aff	•					
Post Office 8		69				
General Del		0				
Rural Route	,	0				
	ntract Route (HCR):	0				
City Route	The act House (1751).	0				
Intermediate	Durel	0				
Intermediate		0				
i otal numb	er of customers:	69				
Date	Action					
_	Office suspended. Reason suspended: Suspension notice sent to Headquarters					
07/05/2007	Postmaster vacancy occurred. Reason; was prom	noted				
	OIC Career, 0 Noncareer, 0 Other Employees; 0					
02/03/2011	District manager authorization to study.					
03/07/2011	Questionnaires sent to customers. Number sont: 69 Number Returned: 34 Analysis, Favorable 0 Unfavorable 10 No Opinion 16					
40,0,720,1	Petition received Number of signatures: 0					
	Concerns expressed:					
	Congressional inquiry received: No Concerns expressed:					
06/21/2011	Proposal and checklist sent to district for review.					
		Sovernment Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920				
04/14/2011 attached). 06/21/2011 Proposal and Invitation for comments posted		round-dated				
06/21/2011	Proposal and Invitation for comments posted and round-dated, Proposal and invitation for comments removed and round-dated, Comment Analysis.					
	Favorable 0 Unfavorable 0 No Opinion 0 0					
None	Premature PRC appeal received, Concerns expressed:					
04/11/2011	Updated PS Form 4920 completed (if necessary)					
06/21/2011	Certification of the official record,					
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.					
	Headquarters togged in official record (option entry). Record returned to district for additional consideration.					
	Record returned as not warranted.					
	Final determination posted at affected office(s) and round-dated.					
	Final determination removed and round-dated					
	Postal Bulletin Post Office Change Announcement form sent to Headquarters. No appeals letter received from Headquarters.					
	Appeal to PRC received.					
	PRC opinion received on appeal,					
	Affirmed: Remanded: Address management systems notified to update	USPS Wilhdrawn;				
_	Discontinuance announced in Postal Bulletin No	.: Effective date:				
Paview Contr	dinator/person most familiar with the case:					
	RONALD LEE	1940\	368-1747			
	Name/Title		ne Number			
	RONALD LEE		100 (747			
	District Post Office Review Coordinator		368-1747 ne Number			
			-			



06/24/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Prairie Hill Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Roy Davis, Post Office Review Coordinator, at (210) 368-1261 or Lou Klegin Manager Post Office Operations.

120 / MAD

WILLIAM MITCHELL DISTRICT MANAGER I POST OFFICE DR SAN ANTONIO, TX 78284-9993

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4G/P1378322.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the PRAIRIE HILL was received by 07/06/2011. Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 07/13/2011

Date of Removal: 08/14/2011

FINAL DETERMINATION TO CLOSE THE PRAIRIE HILL, TX POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378322 - 76678

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mall compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

The Prairie Hill Post Office, an EAS-11 level, provides service from 07:30 - 12:30 - 13:00 - 15:00 Monday - Friday , 07:30 - 09:30 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 69 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$17,346 (45 revenue units) in FY 2008; \$14,078 (37 revenue units) in FY 2009; and \$12,831 (33 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 17, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 07, 2011, 69 questionnaires were distributed to delivery customers of the Prairie Hill Post Office. Questionnaires were also available over the counter for retail customers at the Prairie Hill Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 10 unfavorable, and 16 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Coolidge Post Office, an EAS-13 level office. Window service hours at the Coolidge Post Office are from 08:00 to 16:00, Monday through Friday, and 08:00 to 09:00 on Saturday. There are 84 post office boxes available.

The proposal to close the Prairie Hill Post Office was posted with an invitation for comment at the Prairie Hill Post Office and Coolidge Post Office from April 18, 2011 to June 19, 2011. The following additional concerns were received during the proposal posting period:

pos	ang penoo.			
1.	Concern:	Customer expressed a concern about nonpostal services and the security of the PO box		
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.		
2.	Concern:	Customers expressed concern for loss of community identity		
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.		
3.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail		

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The customer expressed a concern about those customers with Response: disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mall or obtain retall services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern over a postal representative not Concern: being customer oriented Response: The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be Customers were concerned about having to travel to another post Concern: office for service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox Stamps by Mail and Money Order Application forms are available for customer convenience. Concern: Customers were concerned about mail security Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Concern: Customers were concerned about permit mailing Response: The customer expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be/has been transferred to the administrative Post Office, Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster. Concern: Customers were concerned about senior citizens Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. You were concerned about having to travel to another post office for Concern: Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. 10. Concern: Customer expressed a concern about package delivery and pickup

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEM 47 / PAGE ______

	Response:	The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
11,	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
	Response:	The customer expressed a concern that the Postal Service exhibits a lack of Interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
12.	Concern:	Customers inquired about building a new facility or a mobile unit
	Response:	The customer inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.
13.	Concern:	Customers inquired about the location of the CPO
	Response:	The customer expressed a concern about the location of the CPO. The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract.
14.	Concern:	Cut out advertising as everybody know that we have a Postal Service
	Response:	You expressed a concern that we should cut off advertising as everybody knows that there is a Postal Service but not everyone realizes the products that we have to offer. This is decided at Headquarters not at the local level.
15.	Concern:	Former Postmaster ran customers off which caused stamps sells to decrease
	Response:	The customer expressed a concern that the former Postmaster ran customers off which caused stamp sells to decrease. The former Postmaster has been gone for over a year and in such a small office, the town would have been aware that the Postmaster was gone.
16.	Concern:	How many Postal workers in the US? Why not give back 2 Holidays a year?
	Response:	The customer expressed a concern about the number of Postal Employees in the US and why don't they give back 2 Holidays a year. This is not a decision that we can make locally and is made at Headquarters.
17.	Concern:	Shorten hours instead of closing
	Response:	You expressed a concern that we should shorten the office hours instead of closing the Prairie Hill Post Office. The Prairie Hill office is currently earning less than 2 hours a day the salary would be more than the revenue.
18.	Concern:	Why do we have so many different stamps if we are losing money and having to close smaller offices?
	Response:	You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal ervice.
19.	Concern:	Why not have the rural carrier clerk for 1/2 a day and then carry the route for half a day.

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEM 47 / PAGE _________

Response:	The customer expressed that the rural carrier should clerk fo 1/2 a day and then carry the route for the other half. This would be in violation of the National Agreements for the clerk and rural crafts. Also the carrier would not be able to get the route completed in a
	timely matter.

Why won't the government help the USPS? What about letters to 20. Concern: our Senators?

You expressed a concern as to why the government won't help us. Response: This is your choice to write to your Congressman and Senators to

express your concerns for the Postal Service.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers. 3.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for 4.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail. ñ

Some disadvantages of the proposal are:

- The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier. 1.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to 2. conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Prairie Hill is an unincorporated community located in LIMESTONE County. The community is administered politically by Limestone Co. Police protection is provided by the Limestone Co. Fire protection is provided by the Praire Hill Vol Fire. The community is comprised of Retirees and farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Praine Hill Post Office will be available at the Coolidge Post Office, Government forms normally provided by the Post Office will also be available at the Coolidge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,097 with a breakdown as follows:

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEM 47 / PAGE _____

Total Annual Costs \$ 52,991
Less Annual Cost of Replacement Service -\$ 3,894

Total Annual Savings \$ 49,097

A one-time expense of \$ 2000 will be incurred for the movement of this facility,

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Prairie Hill, TX Post Office and provide delivery and retall services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service will be provided to cluster box units (CBUs).

The postmaster was promoted on July 05, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Prairie Hill Post Office provided delivery and retail service to 69 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$49,097 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Prairie Hill Post Office and Coolidge Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Prairie Hill Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l, Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Prairie Hill Post Office and Coolidge Post Office during normal office hours.

Man Algallen		
July Grant	07/08/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	_

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07/13/2011

OFFICER-IN-CHARGE/POSTMASTER Prairie Hill Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Prairie Hill Post Office Final Determination Docket No. 1378322 - 76678

Please post in the lobby the enclosed final determination to close the Prairie Hill Post Office. The final determination must be posted in a prominent place from 07/13/2011 through close of business on 08/14/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 08/15/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (210) 368-1261.

Sincerely,

ROY DAVIS

POST OFFICE REVIEW COORDINATOR

I POST OFFICE DR

SAN ANTONIO, TX 78284-9993

Docket, 1378322 - 76678 Item Nbr. 48 Page Nbs: 2

Enclosures:

Final Determination Official Record

Date of Posting: 07/13/2011

Date of Removal: 08/14/2011

FINAL DETERMINATION TO CLOSE THE PRAIRIE HILL, TX POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378322 - 76678

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

Concern:

The Postal Service is issuing the final determination to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mall compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

The Prairie Hill Post Office, an EAS-11 level, provides service from 07:30 - 12:30 - 13:00 - 15:00 Monday - Friday, 07:30 - 09:30 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 69 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were. \$17,346 (45 revenue units) in FY 2008; \$14,078 (37 revenue units) in FY 2009; and \$12,831 (33 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 17, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 07, 2011, 69 questionnaires were distributed to delivery customers of the Prairie Hill Post Office. Questionnaires were also available over the counter for retail customers at the Prairie Hill Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 10 unfavorable, and 16 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Coolidge Post Office, an EAS-13 level office. Window service hours at the Coolidge Post Office are from 08:00 to 16:00, Monday through Friday, and 08:00 to 09:00 on Saturday. There are 84 post office boxes available.

The proposal to close the Prairie Hill Post Office was posted with an invitation for comment at the Prairie Hill Post Office and Coolidge Post Office from April 18, 2011 to June 19, 2011. The following additional concerns were received during the proposal posting period:

Customer expressed a concern about nonpostal services and the

		security of the PO box
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' Identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEM 48 / PAGE _____

	Response:	The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
11,	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
	Response:	The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
12.	Concern:	Customers inquired about building a new facility or a mobile unit
	Response:	The customer inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.
13.	Concern:	Customers inquired about the location of the CPO
	Response:	The customer expressed a concern about the location of the CPO. The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract.
14.	Concern:	Cut out advertising as everybody know that we have a Postal Service
	Response:	You expressed a concern that we should cut off advertising as everybody knows that there is a Postal Service but not everyone realizes the products that we have to offer. This is decided at Headquarters not at the local level.
15.	Concern:	Former Postmaster ran customers off which caused stamps sells to decrease
	Response:	The customer expressed a concern that the former Postmaster ran customers off which caused stamp sells to decrease. The former Postmaster has been gone for over a year and in such a small office, the town would have been aware that the Postmaster was gone.
16.	Concern:	How many Postal workers in the US? Why not give back 2 Holidays a year?
	Response:	The customer expressed a concern about the number of Postal Employees in the US and why don't they give back 2 Holidays a year. This is not a decision that we can make locally and is made at Headquarters.
17,	Concern:	Shorten hours instead of closing
	Response:	You expressed a concern that we should shorten the office hours instead of closing the Prairie Hill Post Office. The Prairie Hill office is currently earning less than 2 hours a day the salary would be more than the revenue.
18.	Concern:	Why do we have so many different stamps if we are losing money and having to close smaller offices?
	Response:	You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal ervice.
19.	Concern:	Why not have the rural carrier clerk for 1/2 a day and then carry the route for half a day.

PRAIRIE HILL POST OFFICE / DOCKET 1378322-76678 / ITEM 48 / PAGE _____ ?____

Response: The customer expressed that the rural carrier should clerk fo 1/2 a

day and then carry the route for the other half. This would be in violation of the National Agreements for the clerk and rural crafts. Also the carrier would not be able to get the route completed in a

timely matter.

20. Concern: Why won't the government help the USPS? What about letters to

our Senators?

Response: You expressed a concern as to why the government won't help us.
This is your choice to write to your Congressman and Senators to

express your concerns for the Postal Service.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- 1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Prairie Hill is an unincorporated community located in LIMESTONE County. The community is administered politically by Limestone Co. Police protection is provided by the Limestone Co. Fire protection is provided by the Prairie Hill Vol Fire. The community is comprised of Retirees and farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Prairie Hill Post Office will be available at the Coolidge Post Office. Government forms normally provided by the Post Office will also be available at the Coolidge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,097 with a breakdown as follows:

Total Annual Costs \$ 52,991
Less Annual Cost of Replacement Service -\$ 3.894

Total Annual Savings \$ 49.097

A one-time expense of \$ 2000 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service will be provided to cluster box units (CBUs).

The postmaster was promoted on July 05, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Praine Hill Post Office provided delivery and retail service to 69 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$49,097 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Prairie Hill Post Office and Coolidge Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Prairie Hill Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Prairie Hill Post Office and Coolidge Post Office during normal office hours.

Day Stanton	
A Grand	07/08/2011
Dean J Granholm Vice President of Delivery and Post Office Operations	Date

Date of Posting | 07/13/2011

Date of Removal 08/14/2011

4UG 1 5 2011

FINAL DETERMINATION TO CLOSE THE PRAIRIE HILL. TX POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378322 - 76678



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Docket: 1378322 - 76678 Item Nbr 50 Page Nbr. 1

Postal Bulleting Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 07/13/2011 Actual discontinuance date: Official discontinuance date: Date removed: 08/14/2011 (Headquarters entry): No. of days posted: 32

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State. PRAIRIE HILL, TX

ZIP Code: 76678-9998 Finance no: 487285

County: LIMESTONE Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office (X)

Classified Station () Branch () Community Post Office (CPO) ()

Coordinator name: ROY DAVIS

Telephone: (210) 368-1261

RICHARD RUDEZ RETAIL OPERATIONS

AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: COOLIDGE

ZIP Code: 76635-9998 Finance no: 481995

County: LIMESTONE

Original name retained? Yes (X) No () New last line of customer address is:

PRAIRIE HILL TX,76678

Type of replacement service

Post Office () Route (X) Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

(Location) District: RIO GRANDE PFC

Malling instructions for Independent Post Office discontinuance. When the final determination is removed, send the round-dated front cover showing the posting dates and three copies of this Postal Bulletin Post Office Change Announcement form

Date:

UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA SW ROOM 6806 WASHINGTON DC 20260-6806

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more Information, call (202) 268-5083. Headquarters entry: () TL () HS

^{*}Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent Post Office must be posted for at least 30 days.



07/08/2011

DISTRICT MANAGER
1 POST OFFICE DR
SAN ANTONIO, TX 78284-9993

ATTENTION: Post Office Review Coordinator SUBJECT: Final Determination-PRAIRIE HILL

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinates after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

eallla.

Thank you for your assistance.

Dean J Granholm

Vice President Delivery and Post Office Operations

Enclosure: (2)

CC:

Vice President, Area Operations, SOUTHWEST Area

Postal Regulatory Commission Submitted 8/19/2011 10:59:13 AM Filing ID: 74988 Accepted 8/19/2011

Docket No. A2011-50

Postal Regulatory Commission

Washington, D.C. 20268-0001

NOTICE OF FILING UNDER 39 U.S.C. § 404(d)



TO THE UNITED STATES POSTAL SERVICE:

Please take notice that on August 18, 2011, the Commission received a petition for review of the Postal Service's determination to close the Prairie Hill post office located in Prairie Hill, Texas. The petition for review was filed by Stell Waldrop, Jr. (Petitioner) and is postmarked August 12, 2011.

This notice is advisory only and is being furnished so that the Postal Service may begin assembling the administrative record in advance of any formal appeal proceedings held upon the alleged (closing/consolidation) for transmittal pursuant to 39 CFR § 3001.113(a) (requiring the filing of the record within 15 days of the filing with the Commission of a petition for review. The Postal Service's administrative record is due no later than September 2, 2011.

> Callina M. Grove Secretary

Date: August 19, 2011

Attachment



Received

1111 17 2011

Office of PAGR

STEIN Waldrop, Jr.

P.O. BOX L

Prairie H:11, TX. 7667.

August 12, 2011

POZOTRANG BESYLATORY COMMISSION

901 NEW YORK AVE. NW SUITE 200

POSTAL REGULATORY

WANTED TON DC 20268-0001

RECEIVED

A2011-50

In RE: Appeal of the POSTAL

Service Determination To

Close The Prairie Hill

TRIAS POST Office.

Docket 1378322-76678 Posted

July 13, 2011.

This is To appeal the subject

determination which is arbitrory

and capricious and not in compliance

with the occupational safety and Health

Act of 1970 which stipulates that

the Postal Service shall provide a

maximum degree of effective and

regular postal services to rural

arees, communities and small towns

where post offices are NOT self-sustaing.



The Postal Service has ignored

The expressed concerns from postal

CUSTOMERS OF the Proinic Nill Post

Office about the adverse effects

of closing this facility including

The inadequacies of the großesed

Alternate Service through rule (Poute

Service, Cluster bex units ((Bus) and

Netail Services at the Coolidge, Texas

locoted 11 miles away.

The Postal Service failed To fully consider The effect of the closing on the the well boing of The community as a whole. The Prairie 18:11 POST office is The focal point for The community and provides Mony eldorly rosidents with non 1.500/ Services as well as werded ASS: STANCE WITH POSTAL MATTORS. CONTRARY TO THE VIEWPRIAT OF THE POSTAL Service Closing of the Prairie Hill Post office does dontroy community identity. Protect N:11 has only one bus: Noss and ONE church. The Postal Jarvice POST office has been epon in Proirie 14:11 texas for approximately 100 years.



Mail Security is a major concern with rural corpier Jenvice which could MESUT: N That'T of Personal information Such as Social Security Numbers, credit accounts, bonk account information resutting in possible identity thetT. Also many postal Customers receive regular medications by mail which could be compromised by ThetT and for exposure to adverse weather CONDITIONS. IN Addition, many CUSTOMENS receive checks for goods and services and other considerations which are NOT Socure in roadside mailboxes even those with JOCKS .



discontinued this service and rented Post office Boxus ax

The Prairie N:11 Post office duc To Mail Security issurs.



Another Concern That has NOT been adequately addressed is delivery and pickup of parkages together with large volumes of Mg: 1 which Will not fit in roadside mail boxes. Doliving of such i Tams To unsacured areas such as porches

45 Pr-sod by the Poster sorvice

or carperts yould not be a Viable option as many costomers Work away from home . Given intressed criminal CCTIVITY in the area mail SECUPITY is essential. Prairie H: 11 POST Office CUSTOMORS Should not be forced To Travel To the Coolidge Post office to pick up lange pockages or to obtain retail Services which are not puilable from problem service The carrier. Another lissue is the delivery of Certified mail by rund corrier Whom customers are unable to meet The carrier at The mailbox which would apply to many. IN addition, Mailing of lorge Packages would require Trekel To a Post office which is not possible to- many customers



The economic Savings Set forth

in the first determination Seem

questionable particularly the

answel cost for replacement

service of only #3894

which was not detailed and

appears to be under stated.

There would appear to be better cost sevings options and leeve the Prairie 11:11

10st office upon:

- e CONTINUE TO OPERATE THE

 office with the PMR/OIC

 arranagement which has been

 done since 5014 2007 by choice

 of the Postal Service
- Revegiorate lease of the building

 for a lower almount.

 IT would appoin the owner unid

 be willing to substantially reduce

 The less amount versus a vacout

 Post office building with no income.
 - e Reduce hours of operation and elim; NATE Saturdays.



and other issue that has not been addressed is Safety of postol eustomers end the rural carrier in placement of mail boxes by the roadside. The Two main roads in the residential area of Prairie Nill are FM 73 and FM 339. Both roads are narrow with no shoulders and volume of high speed traffic particularly FM 73. For those customers having to cross the road to pickup mail would jeependize their safety as well as the rural corrier when sarvicing the boxes.

The final dotormination posted

SVIY 13, 2011 STATES in the

first paragraph that service

Will be provided to cluster

box UNITS. As of AUSUST 12, 2011

CRU'S have been placed on

hold by the postal service

due to puported logistical

issues. This exemplifies

Very inefficient service

in view of the fact post

05fice Closing will occur Busust 13, 2011.



IN SUMMARY, the Postal Service determination to close the Prairie Will POST Office is not compliant with Section 10116) of The Occupational Jafory and Nealth ACT 0+ 1970 which STipulates government policy is that The Postal Service Shall growide a meximum degree of effective and regular postal Services To rural areas, COMMUNITIES and POST OFFICES ARE NOT Solf Sustaining. The property services proposed by the Postal Service doxment The mandated STANdords. IT is a recognized and accepted the fact That The US Agreemenment intends for The Postal Service To sorve the public IN rural areas as such post offices were sor up to provide effective service and so Not To be a money making Service.

> Closure of This Post office would have a long term adverse irrovocable reffect on the Postal Patrons and the community is Toolf.



Please review the facts of This case and require the POST-1 Service To:

- 1) Reverse Thoir Determination
 To Close the Prairie Hill, Texas
 Office.
- 2) If a order To reverse is not within commission authority require further review and just ticot ow from the fustal Sorvice.

We appreciate your consideration.

5: ,- ==== 17

Itell Walkop, gr.

STEIL Waldrop, Sr.

P.c. Box 6

Prairie Hill, Texas 76678